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DEPARTMENT OF DEFENSE HANDBOOK
FOR
INTEROPERABILITY OF INTERACTIVE
ELECTRONIC TECHNICAL MANUALS (IETMs)



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PRELIMINARY DRAFT

FOREWORD

1. This handbook is approved for use by all Departments and Agencies of the Department of Defense.
2. Beneficial comments (recommendations, additions, deletions) and any pertinent data which may be of use in improving this document should be addressed to: Commander, USAMC Logistics Support Activity, ATTN: AMXLS-AP, Redstone Arsenal, AL 35898-7466 by using the Standardization Document Improvement Proposal (DD Form 1426) appearing at the end of this document or by letter.
3. This handbook cannot be cited as a requirement. If it is, the contractor does not have to comply.

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1. SCOPE

1.1 Scope. This handbook provides guidance for acquisition of electronic technical manuals which includes both Electronic Technical Manuals (ETMs) and Interactive Electronic Technical Manuals (IETMs) and implementation of an environment for interoperable IETM products. For the purposes of this handbook the term IETM will refer to both ETMs and IETMs.

1.2 Application. This handbook applies to all Department of Defense (DoD) IETM acquisition and development activities. These activities can be divided into three major constituencies:

- a. The creators and developers of the IETMs themselves (both with regards to the IETM content and the selection of presentation software employed to display that content).
- b. The developers of the IETM user-infrastructure for both the distribution infrastructure and the user-site intranet.
- c. The procurers of the common user display devices with the Joint IETM Architecture (JIA)-compliant browser software installed on these devices.

The following matrix highlights the relevance of the four proposed requirement areas (described in detail in the body of this document) to the three constituencies.

Target IETM Constituency

Requirement Area	IETM Developer	Infrastructure Provider	User Device Provider
Object Encapsulation & Component Interface	Principal Requirement for IETM Form		
Server & Database Interface	Rules of Cooperation between IETM developer and Infrastructure when server extensions and/or a DBMS need to be installed as part of delivered IETM.		
Common Browser	Statement of the capability which can be assumed of user-device. I.e., any additional functionality must be provided as a software component in the IETM.		Statement of minimum capability to be met in procuring COTS devices
Addressing Model and Library Index	Used as guide for preparing electronic address for references to other IETMs external to IETM being provided. Also contains requirement for index data (i.e., metadata) format.	Must provide for server remapping and Domain Name Services (DNS). Format of metadata available for index server.	

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The handbook is also provided for the DoD policy officials and acquisition program managers who are responsible for policy and direction for the above constituencies.

1.3 **Background.** In 1992 the DoD issued several Military Specifications for service-wide use in the acquisition of IETMs that are now being acquired for many of the DoD's major weapon systems. The individual services have noticed substantial incompatibility between many of these IETM systems and the growing inventory of legacy-data Electronic Technical Manual (ETM) systems (to which the Specifications were not directed). The result has been that although authoring systems and the presentation systems developed for an individual IETM were interdependent, they were incompatible with other IETM or legacy-based ETM systems. An IETM authored by one activity usually could not be viewed using a presentation system developed by another activity, nor could it electronically reference or incorporate the legacy-ETM information when needed to support the Technical Information. As the use of IETMs became more widespread, and as IETMs were deployed at multiple sites, it became more important to establish a consistent infrastructure to manage and distribute IETM updates to the field sites and to provide life-cycle support for the numerous types of IETMs. In this environment, the fact that differing IETMs cannot interoperate (i.e., cannot be viewed on the same standard presentation system, or electronically reference each other to any meaningful level of internal granularity) is a major impediment.

1.3.1 **Tri-Service Approach to Solving the Problem.** Starting in 1997, the DoD Tri-Service IETM Technology Working Group (IETMTWG), then chartered by the OSD CALS Office of DUSD(L), sponsored a DoD-wide study based on an earlier Navy project, which developed a Navy IETM Architecture (NIA). The NIA was outlined in *Proposed Web-based Architecture for the Interoperability of Naval Aviation IETMs*, CDNSWC-TSSD-98-005 March 1998. At the request of the OSD CALS Office, the IETMTWG expanded the Navy study into a DoD-wide effort that involved modifying, prototyping, and testing a version of the Navy-initiated interoperability methodology which could be applicable to all of the services. At the same time, the proposed IETMTWG plan was presented to the Technical Publications Sub-panel of the Joint [Logistics] Commanders Group for Communications and Electronics (JCG-CE) as a means of meeting some of the major goals of the JCG-CE Publications Panel. These goals included the achievement of field interoperability for IETMs. The proposed approach was approved and the JLC recommended, by a memorandum of 10 June 1997, that the OSD CALS Office implement this plan as a joint effort of the JCG-CE and the IETMTWG. This DoD-wide effort technically started in late 1997 and continued through September 1999. The OSD CALS office has since been reorganized as DUSD(L)/LRO (Logistics Reinvention Office of the Office of the Deputy Undersecretary of Defense for Logistics), which is currently the chartering activity for the IETMTWG and the sponsor of this JIA Task with funding coming from the Joint Electronic Commerce Project Office (JECPO).

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1.3.2 Objective and Primary Goal for the Architecture. The objective for the JIA is to establish a technical framework for acquisition and deployment of the whole spectrum of Electronic Technical Manuals. The objective is that when the sharable and interoperable technical information is distributed to the work location of end-users, they will be able to view and utilize that data through a common user interface, no matter what the authoring source or data format. To obtain this objective, the overall approach for JIA development has been to base it on the use of existing COTS (Commercial-Off-The-Shelf) Internet and World-Wide-Web technology. The JIA is not a new or even a redesigned technical architecture. It is the architecture of the Internet and the World Wide Web, profiled for DoD IETMs and implemented on secure DoD intranets. As such this document does not, by design, contain many, if any, new technical specifications. It is primarily a reference vehicle for shifting the inventory of DoD IETMs to a form and format suitable for long-term use on the Defense Information Infrastructure (DII), as it emerges and is available for the distribution and use of maintenance and job-aiding information.

The primary goal of the JIA is to achieve end-user-level interoperability of the IETMs delivered to and used by the entire DoD Operational Community. In this context, an ETM or IETM is defined as having end-user interoperability when it can enable a user with one common, commercially available display device, such as a portable personal computer:

- a. To view and interact with Technical Information from any source and of any internal format; and
- b. To automatically access and view, by means of an electronic-link reference in the displayed Technical Information, additional information in any other ETM or IETM with which the link connects him.

The JIA has been developed to provide interoperability for all levels of Electronic Technical Manuals including all five established DoD ETM/IETM Classes from the digitized page-oriented Electronic Technical Manuals to the highly integrated Interactive Electronic Technical Manuals.

2. APPLICABLE DOCUMENTS

2.1 General. The documents listed below are not necessarily all of the documents referenced herein, but are the ones that are needed in order to fully understand the information provided by this handbook.

2.2 Government Documents.

2.2.1 Specifications, Standards, and Handbooks. The following specifications, standards, and handbooks form a part of this document to the extent specified herein. Unless otherwise specified, the issues of these documents are those listed in the latest issue of the Department of Defense Index of Specifications and Standards (DoDISS), and supplements thereto, and are referenced for guidance only.

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SPECIFICATIONS

MIL-PRF-87268	Manuals, Interactive Electronic Technical: General Content, Style, Format, and User- Interaction
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STANDARDS

FIPS 140-1	Security Requirements for Cryptic Modules
MIL-STD-1808	System Subsystem Sub-subsystem Numbering
MIL-STD-38784	Manuals, Technical: General Style and Format Requirements

HANDBOOKS

(Unless otherwise indicated, copies of the above specifications, standards, and handbooks are available from the Standardization Document Order Desk, 700 Robbins Avenue, Building 4D, Philadelphia, PA 19111.)

2.2.2 Other Government Documents and Publications. The following other Government documents and publications form a part of this handbook to the extent specified herein.

CDNSWC-TSSD-98-005	Proposed Web-based Architecture for the Interoperability of Naval Aviation IETMs
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10 USC 140C

2.3 Non-Government Publications. The following documents form a part of this document to the extent specified therein. Unless otherwise specified, the issues of the documents that are Department of Defense (DoD) adopted are those listed in the latest DoDISS, and supplement thereto.

AECMA 1000D	International Specification for Technical Data Publications, Utilising a Common Source Data Base
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AIA PUB 119

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2.4 Order of Precedence. In the event of a conflict between the text of this document and the references cited herein, the text of this document takes precedence. Nothing in this document, however, supersedes applicable laws and regulations unless a specific exemption has been obtained.

3. DEFINITIONS

3.1 Acronyms Used in this Handbook. The acronyms used in this handbook are defined as follows:

AECMA	Association Européenne des Constructeurs de Matériel Aerospatial
AFTO	Air Force Technical Order
AIA	Aerospace Industries Association
AIFF	Audio Interchange File Format
APL	Allowable Parts Lists
ASP	Active Server Page
ATIS	Advanced Technical Information Support
AVI	AudioVisual Interface
CAGE	Commercial and Government Entity
CALS	Continuous Acquisition and Life-cycle Support
CD-ROM	Compact Disk - Read Only Memory
CERN	European Laboratory for Particle Physics
CGI	Common Gateway Interface
CGM	Computer Graphics Metafile
COE	Common Operating Environment
COM	Component Object Model
COMSEC	Communication Security
CORBA	Common Object Request Broker Architecture
COTS	Commercial Off-the-Shelf
CSS	Cascading Style Sheets
DBMS	Database Management System
DCOM	Distributed Component Object Model
DII	Defense Information Infrastructure
DISA	Defense Information Standardization Agency
DNS	Domain Name Service
DoD	Department of Defense
DoDISS	Department of Defense Index of Specifications and Standards
DTD	Document Type Definition
DUSD(L)	(Office of the) Deputy Undersecretary of Defense for Logistics
DVD-ROM	Digital Video/Versatile Disk - Read Only Memory
ECP	Engineering Change Proposal
EIC	Equipment Identification Code
EPS	Encapsulated Postscript

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ETM	Electronic Technical Manual
FIPS	Federal Information Processing Standard
FTP	File Transfer Protocol
GCSS	Global Combat Support System
GI	Generic Identifier
HTML	HyperText Markup Language
HTTP	HyperText Transport Protocol
IETF	Internet Engineering Task Force
IETM	Interactive Electronic Technical Manual
IETMTWG	IETM Technology Working Group
IGES	Initial Graphics Exchange Standard
ILSP	Integrated Logistics Support Plan
I/O	Input/Output
IP	Internet Protocol
IPB	Illustrated Parts Breakdown
IRAC	Interim Rapid Action Change
ISAPI	Internet Information Server Application Programming Interface
ISO	International Organization for Standardization
JCG	Joint [Logistics] Commander's Group for Communications and Electronics
JECPO	Joint Electronic Commerce Project Office
JEDMICS	Joint Engineering Data Management Information and Control System
JIA	Joint IETM Architecture
JIT	Just In Time
JLC	Joint Logistics Commanders
JPEG	Joint Photographic Experts Group
JTA	Joint Technical Architecture
LAN	Local Area Network
LOGSA	Logistics Support Activity
LRO	Logistics Reinvention Office
NATO	North Atlantic Treaty Organization
NIA	Navy IETM Architecture
NIIN	National Item Identification Number
NIST	National Institute of Standards and Technology
NSAPI	Netscape Server Application Programming Interface
NSN	National Stock Number
OSD	Office of the Secretary of Defense
PDF	Portable Document Format
PEDD	Portable Electronic Display Device
PKI	Public Key Infrastructure
PNG	Portable Network Graphic
PPPI	Pre-Planned Product Improvement
RAC	Rapid Action Change
RDF	Resource Description Framework
RFC	Request For Comment

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RPSTL	Repair Parts and Special Tools List
SGML	Standard Generalized Markup Language
SQL	Structured Query Language
SSI	Server Side Include
SSL	Secure Socket Layer
SSSN	System Subsystem Sub-subsystem Numbering
TCP	Transmission Control Protocol
TEI	Text Encoding Initiative
TIFF	Tagged Image File Format
TM	Technical Manual
TMCR	Technical Manual Contract Requirement
TMSS	Technical Manuals Specifications and Standards
TO	Technical Order
TOC	Table of Contents
URI	Uniform Resource Identifier
URL	Uniform Resource Locator
VBS	Visual Basic Script
VP	View Package
VRML	Virtual Reality Modeling Language
vURL	virtual Uniform Resource Locator
WAV	(Windows standard for) Waveform Sound Files
W3C	World Wide Web Consortium
WWW	World Wide Web
XLL	XML Linking Language
XML	eXtensible Markup Language
XSL	eXtensible Style Language

3.2 Definitions of Selected Terms.

3.2.1 Distribution Code. One of the following statements which indicates to whom the document can be given:

- a. Statement A - Approved for distribution; distribution is unlimited.
- b. Statement B - Distribution authorized to U.S. Government agencies only.
- c. Statement C - Distribution authorized to U.S. Government agencies and their contractors only.
- d. Statement D - Distribution authorized to the Department of Defense (DoD) and their contractors only.
- e. Statement E - Distribution authorized to DoD components only.
- f. Statement F - Further dissemination only as directed by ... or higher authority.

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- g. Statement X - Distribution authorized to U.S. Government agencies and private individuals or enterprises eligible to obtain export-controlled technical data in accordance with regulations implementing 10 USC 140C.

3.2.2 Element. Each eXtensible Markup Language (XML) document contains one or more *elements*, the boundaries of which are either delimited by *start-tags* and *end-tags*, or for *empty* elements by an empty-element tag. Each element has a type, identified by name, sometimes called its “Generic Identifier” (GI), and may have a set of attribute specifications. Each attribute specification has a *name* and a *value*.

3.2.3 End Item. A final combination of end articles, component parts and materials that are ready for its intended use (e.g., ship, tank, mobile machine shop, aircraft, receiver, rifle, or recorder).

3.2.4 Entity. An XML document may consist of one or many virtual storage units. These are called *entities*; they all have content and are all (except for the document entity, see below, and the external Document Type Definition (DTD) subset) identified by *name*. Each XML document has one entity called the document entity, which serves as the starting point for the XML processor and may contain the whole document.

3.2.5 ETM/IETM Component. A reusable entity that is used to instantiate an entire technical manual (or Technical Order) or an identifiable element (that may be defined by a DTD) within the structure of a technical manual (e.g., a maintenance or inspection procedure, illustration, work package, chapter, section, appendix). See Logical Object definition.

3.2.6 External Entity. A resource that resides in a separate storage object from the referencing entity. An entity contains one or more IETM components.

3.2.7 Inline Link. Abstractly, a link which serves as one of its own resources. Concretely, a link where the content of the linking element serves as a participating resource. HTML A, HyTime clink, and Text Encoding Initiative (TEI) XREF are all examples of inline links.

3.2.8 Link. An explicit relationship between two or more data objects or portions of data objects.

3.2.9 Linking Elements. An element that asserts the existence and describes the characteristics of a link.

3.2.10 Locator. Data, provided as part of a link, which identifies a resource.

3.2.11 Logical Object. A logical object is: an IETM; a Work Package (Actions, Parts, Other elements); a maintenance, operational, or inspection or other procedure; or Informational Object (e.g., Warnings, Cautions, Notes).

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3.2.12 NSN. The 13-digit NSN consisting of the four-digit Federal Supply Classification Code and the nine-digit National Item Identification Number (NIIN). The NIIN consists of a two-digit National Codification Bureau Code designating the cataloging office of the North Atlantic Treaty Organization (NATO) or other friendly country that assigned the number, and a seven-digit (XXX-XXXX) non-significant number. The NSNs should be listed in consecutive numerical sequence.

3.2.13 Out-of-Line Link. A link whose content does not serve as one of the link's participating resources. Such links presuppose a notion like extended link groups, which indicate to application software where to look for links. Out-of-line links are generally required for supporting multidirectional traversal and for allowing read-only resources to have outgoing links.

3.2.14 Resource. In the abstract sense, an addressable unit of information or service that is participating in a link. Examples include files, images, documents, programs, and query results. Concretely, anything reachable by the use of a locator in some linking element. Note that this term and its definition are taken from the basic specifications governing the World Wide Web (WWW).

3.2.15 Technical Manual (TM). A publication that contains instructions for the installation, operation, maintenance, training and support of weapon systems, weapon system components, support equipment and other items procured for the DoD. TM information may be presented in any form or characteristic, including, but not limited to, hard copy, audio and visual displays, magnetic tape, discs, and other electronic devices. A TM normally includes operational and maintenance instructions, parts lists, or parts breakdown, and related technical information exclusive of administrative procedures. Technical Orders (TOs) that meet the criteria of this definition may also be classified as TMs.

3.2.16 Uniform Resource Identifier. A URI is a compact string of characters for identifying an abstract or physical resource.

3.2.17 Virtual Uniform Resource Locator (vURL). A proposed naming scheme for IETM resources that use indirect addressing to minimize software maintenance of calling IETMs.

4. GENERAL REQUIREMENTS

4.1 Overview of the Joint IETM Architecture. The Joint IETM Architecture (JIA) is firmly based on the proven and widely accepted Internet and World Wide Web technology, but is directed at implementations on private, contained, and controlled DoD intranets. Such intranets can be configured as a private DoD World-wide network, as a combat-capable unit-wide local intranet, or simply as a group of computers in close proximity, hard-wired in a local Ethernet configuration. They can also be configured as a single display device (portable or workstation personal computer) which operates as both

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an IETM browser and a personal single-user Web server. The technology for implementing such intranets is low-risk, easily implemented, and widely understood by the IETM-software community. The proposed Architecture is based entirely on the commercial standards and Commercial Off-the-Shelf (COTS) technology being made available for use on the World Wide Web. A dedicated intranet constituting a JIA IETM implementation is composed of Web browsers, Web servers, and a network to connect them if they are not contained in the same computer. An IETM implementation on an intranet may also include other optional Database Servers and Application Servers in addition to the principal HyperText Transport Protocol (HTTP) Web-servers.

4.1.1 Overall Joint IETM Architecture Concept. The overall concept of the JIA is to utilize the group of emerging technologies that the commercial marketplace is rapidly adopting as the standard for distributable electronic documents. These, in general, are based on the technology of the Internet and the World Wide Web. For security and operational reasons, the JIA is not intended to utilize the actual public Internet or the World Wide Web itself, but will employ essentially the same technology and COTS products in a private and dedicated DoD intranet environment. A major objective of the JIA is to achieve end-user interoperability of both proprietary and legacy IETMs. This should be accomplished by encapsulating or packaging them into a common view package (VP) (the name given to the encapsulated object of the IETM) format, which can be electronically distributed to DoD intranets and eventually viewed by an end-user employing a single user-information interface (i.e., a Web browser). This process is referred to herein as "object encapsulation;" that is, the process of "object encapsulation" creates a valuable IETM View Package. Such a capability will require the employment of the following technical capabilities:

- a. An authoring framework which (regardless of which authoring tools are used) can effectively create and manage IETM source data and subsequently create interoperable IETM view packages for delivery to the Government distribution and user activities;
- b. An infrastructure that permits a military agency to distribute, manage, and deliver these IETM view packages; and
- c. A viewing device and a methodology for the end-user to access and view the required technical information, and to retrieve relevant data from other IETMs, including those of other Services, as necessary.

In order to achieve interoperability, the interface requirements while specific, are constructed so as to encourage innovative and effective solutions, especially in light of the constantly expanding technology base of the commercial environment. Achieving this balance has required some decisions that may need to be reexamined over time. However, whenever possible, the design should conform to open standards and/or de facto Internet standards widely implemented by multiple vendors, with the clear intent to maximize the use of commercially available software products. Figure 1 shows the flow of an IETM and the associated information access processes in a typical implementation

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of the JIA. It illustrates the employment of the JIA by the original IETM developer, the management infrastructure repository, the user-site intranet server, and the end-user who selects the next object to view via a point-and-click Web-browser interface. The “Presentation Component” referred to in Figure 1 should be either a client or server software component or implied (i.e., omitted) in the cases in which they are preinstalled in the standard browser.

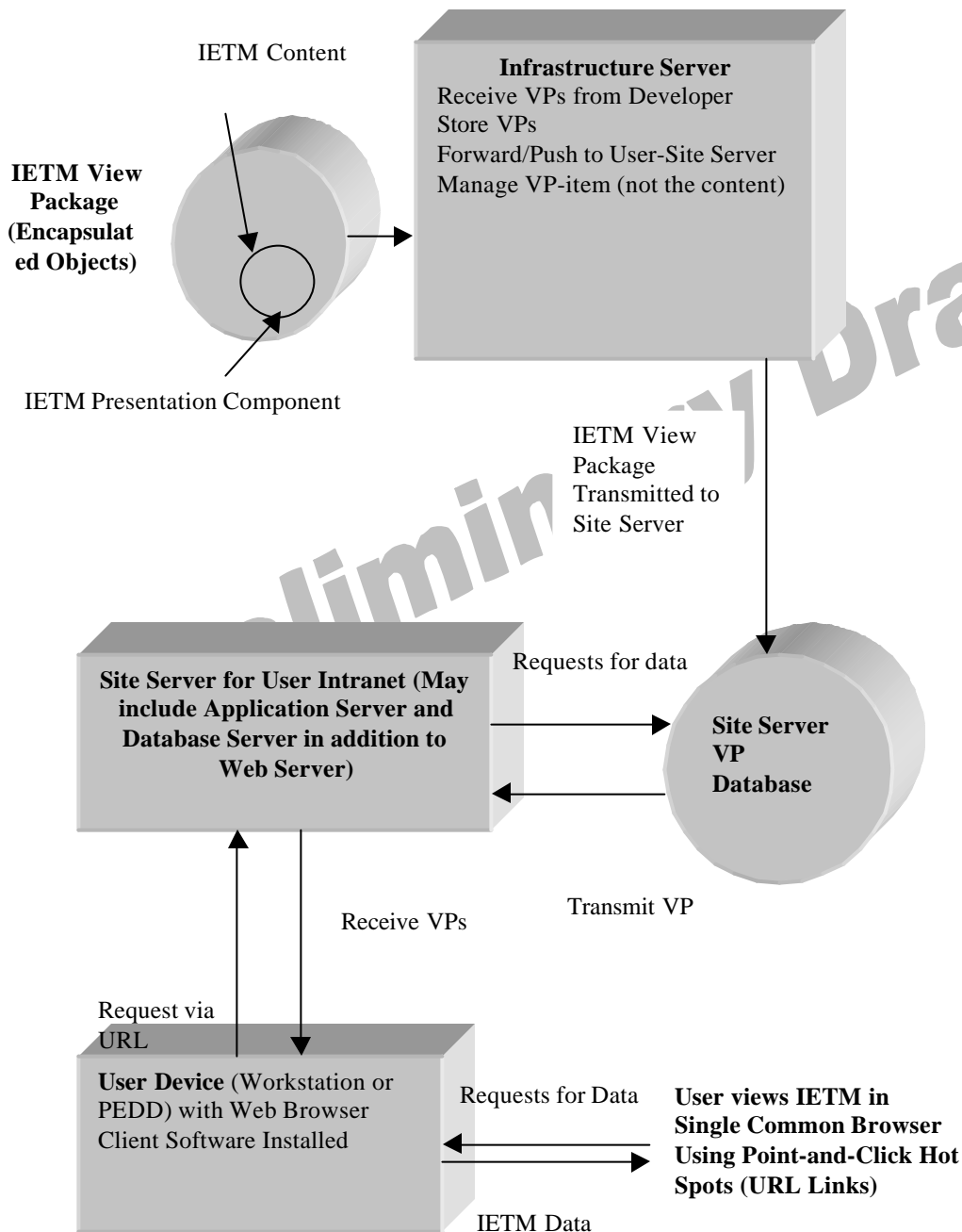


Figure 1. Flow of an IETM and the Information Access Processes in the JIA

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4.1.2 Basic Architecture. The basic architecture is not intended for, nor constrained to, any specific operating system, and can be adapted to Microsoft NT, DII COE (Defense Information Infrastructure Common Operating Environment), or Unix implementations or a combination thereof for DoD applications. Individual services or programs may restrict their IETM applications to one of these operating environments, but neither the JIA nor the DoD Joint Technical Architecture (JTA) upon which it is based, requires a specific operating system. In technical terms, the “glue” (i.e., the communication protocol) that holds an intranet together (as in a JIA implementation) is the Web protocol, Hypertext Transfer Protocol (HTTP), operating over the communications protocol, Transmission Control Protocol/Internet Protocol (TCP/IP) (both listed in the DoD JTA), not the requirement for a standard operating system. Any TCP/IP network (e.g., an intranet) can easily accommodate multiple operating systems on its various server and client computers.

4.1.3 Developing a Solution for IETM Interoperability. The approach to developing a solution for the problem of interoperability among IETMs from various sources has been to adapt commercial and industry applications involving electronic documentation for which there is widespread vendor-product support and these are essentially all Web-based products to some degree. Taking into account the rapid changes that have been occurring in Internet technology, the JIA has been designed to be extensible, flexible, and able to accommodate the predictable rapid growth in technology for all aspects of the Internet, the Web, and the emerging electronic-documentation applications being developed to operate on the Web. Updates to any guidance document for the acquisition of JIA-compliant IETMs should be based on a continuing study of emerging military requirements and compared with the current state of commercial technology and available COTS commercial products to assure that they still met the DoD requirements in the future. The primary areas relating to the JIA in which requirements of the military and commercial communities may differ are those involving communication security (COMSEC) and information assurance, and the overall administratively imposed requirements for operational presence on the DII (e.g., operating system limitations, restrictions on use of downloadable components, etc.).

4.2 Characteristics of the Architecture Which Should Be Preserved in Future JIA Implementations. Certain requirements detailed herein are expected to be rendered obsolete by events and/or emerging-technologies. In such cases, developers and their DoD customers will need to refine and update some of these technical requirements. The non-technical functional and operational characteristics described in 4.2.1 through 4.2.3 must be preserved even as specific requirements are modified and updated by technological progress.

4.2.1 Characteristics of the JIA for the User. The following functional and operational characteristics must be preserved for the user.

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- a. The principal characteristic of the JIA for the user is that it enables an end-user with a single display device and a single graphic user interface (i.e., a Web browser) to read and utilize any DoD IETM accessible to that device, no matter which Service or Program originated the IETM. In performing an assigned task, the user will access and view the IETMs with either a workstation personal computer in a shop environment or a Portable Electronic Display Device (PEDD). The portable device can be configured either as a network client attached to the operational unit intranet or it can be reconfigured to operate in stand-alone or detached mode. In either case, the display of the information on the user interface is identical, and the user cannot determine from the look-and-feel of a screen display the mode in which the device is operating.
- b. The major effect of the JIA on the user is that all technical information is viewed through a common (i.e., single) and very familiar Web browser interface. The JIA conforming IETMs should not employ externally launched viewing applications (typically called “helper applications”) which are not managed (i.e., structurally closed after use) by the browser. Other elements of the JIA, while very important, are intended, by design, to be invisible to the end-user. To access an IETM, the user selects a URL (Uniform Resource Locator; the form of electronic address used by the World Wide Web) using one of the many access-screen or menu-select options available. Selection options include such approaches as a Windows favorites list, explicit entries in a predefined pick list, a pre-assembled list of active IETMs on a squadron “Home Page,” a hot-spotted index graphic, or a standard job-assignment form listing needed technical references as hot spots. An important characteristic of the JIA is that all of these features are common practices borrowed directly from the World Wide Web community. From the user’s perspective, the referenced IETM content simply appears next in the display-device’s browser window.
- c. All required browser software components are automatically loaded (i.e., installed) into the browser with no active user involvement. A major benefit to the user organization is that no explicit software installations are required to utilize an IETM, even with a device employing a brand new “out-of-the-box” JIA-conforming browser. Depending on the established browser security level, the user may, at times, need to explicitly accept software components that require installation, by a single-click acknowledgment. Other than that action, no explicit installation action should be needed because the browser installs the components automatically. This is an essential user-friendly feature of the JIA and should eliminate the need for a trained and certified system administrator to install user software. This required feature is a part of the simplicity of the JIA approach and one of the largest potential cost savers.

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- d. The focused use of the primary Web-based access methodology, i.e., the “point-and-click” user interface. If one IETM contains a reference to another IETM, the user should be able to “click on” the highlighted reference and the referenced IETM should appear in the same browser window replacing the referencing information (assuming, of course, the referenced IETM exists on the user’s intranet). This second IETM can, in turn, reference a third IETM, etc. To return to the original IETM, the user can simply use the “Back” arrow on the browser interface, effectively reversing the sequence of references. An important characteristic of such browser management is that the browser manages the software and data components utilized along the way. The user need not launch or close out application software. Success in this area is measured by the extent to which the user is not aware that a browser-managed system-clean-up action is going on. Modern Web browsers can handle many levels of such nested referencing with no performance degradation, a very powerful feature. The JIA is intended to make the use of disparate IETMs as easy and “seamless” as possible by use of modern technology. Because of the nature of the Web-browser technology employed, the user should experience a great deal of common “look-and-feel” in the interactive (navigation-control) area, even if the individual IETM user-interface for the content varies.
- e. JIA implementations should also facilitate a common practice on the World Wide Web of employing search engines for accessing IETMs such as those employed by the well-known companies Yahoo and Excite. The JIA Library Model and the required standard HyperText Markup Language/eXtensible Markup Language (HTML/XML)-encoded metadata package are specifically designed to facilitate the inclusion of search engines on a JIA-conforming intranet. In these search engines, the user will enter a “string” or list of key word(s) or reference designator(s), and the search engine will identify IETM references available on the user’s intranet. The JIA does not specify a specific search engine, but a rich selection of commercially available search engines build their indices from XML- and HTML-encoded sources and can easily be employed on a JIA intranet. The ability to get all the information needed to perform a task in a timely and convenient manner has been, from the beginning of the IETM concept, one of the important performance-enhancing capabilities of IETMs. This JIA implementation, using low cost commercially available technology, should permit even greater capability in this area.

4.2.2 Characteristics of the JIA for the IETM Developer. The following characteristics must be preserved for the IETM developer.

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- a. All software components and data needed to make an IETM accessible on the JIA display device are packaged into a single digital product (i.e., the encapsulated objects). The encapsulated objects can be easily combined and installed as a set of data files (a view package) onto an intranet-server file system and subsequently automatically delivered to the user as the IETM is accessed. There should be no additional separate path for this delivery and installation of user software other than the primary delivery path for the encapsulated object.
- b. Object-oriented methodology required by the JIA is a primary benefit to the IETM developer in that the developer is free to choose whatever authoring and development environment he prefers. The JIA does not dictate how the IETM is to be developed nor what the internal format of the IETM object must be. The external interfaces are specified, but they are in accordance with most of the modern electronic-document authoring environments that are rapidly being adapted to operate on the World Wide Web and, as such, should operate equally well on a JIA-compliant intranet. Additionally, it is easy to verify most aspects of JIA compliance at the contractor's site, in that proofing tools for the IETM objects are also easy to set up in the developer's facility, and it is not necessary to utilize a military environment to verify the IETM. The JIA browsers are made up of readily available software products, which the authoring activity can easily procure without going through DoD supply channels. The design philosophy for the JIA is to use the best readily available commercial practices for developing and deploying IETM products.
- c. While the technology needed to bundle all of the IETM components into a single digital package is complex, it is readily available in off-the-shelf COTS Web-based software products. A foundational principal of the JIA is that the products developed for the Internet can be used unmodified to develop IETM products for a JIA-compliant intranet. This process is in sharp contrast to a conventional IETM application where the IETM product is not only developed in accordance with a military specification, but is delivered as two separate items, the IETM content package and the IETM presentation-system software program.

4.2.3 Characteristics of the JIA for the DoD IETM Distribution Infrastructure. The following characteristics must be preserved for the DoD IETM distribution infrastructure.

- a. Encapsulated IETM view packages can be distributed without requiring that the distributing system "know" what is inside the electronic capsules. The infrastructure activities can, therefore, consist simply of electronic-package distribution centers, for which the DoD has substantial experience, and not data-processing centers, which are much more difficult to operate and staff.

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- b. Within the JIA, a complete set of IETM-content and associated presentation components (see Figure 1) is called an IETM view package. All view package delivery to the end-user network is accomplished through standard Web-based interaction. A feature of this concept is that the view package can be passed, unmodified, from server to server as part of the JIA electronic-distribution system. The key JIA concept for creation and use of the infrastructure server is that the IETM view packages are composed of self-contained digital objects that appear to the infrastructure simply as large standard binary-formatted digital files. These files can easily be transferred over any intranet, using common Internet File Transfer Protocol (FTP) processes or transmitted on a common Compact Disk-Ready Only Memory (CD-ROM). A View Package can be received from a developer, stored, forwarded, and delivered from one server to another without any need for the infrastructure agents to know the internal structure of the View Package itself. Thus, the infrastructure site can function more as a supply center than as an information-systems center.

Note

The specific design and development of any specific DoD or service infrastructure was not in the scope of the JIA effort itself. Such an infrastructure design will undoubtedly be a complex, difficult, but important task that will be complicated by the impact it will have on many existing DoD and commercial business practices. However, this key JIA element, which enables the IETM view packages to be processed as an item of supply (with no requirement to manage the internal content or structure of the object), will make this task much more manageable.

- 4.3 **Baseline Requirements for Implementation of the Joint IETM Architecture.** In addition to requiring the use of the de facto standards of the World Wide Web, such as the HTTP, FTP, and TCP/IP networking protocols utilized by the Internet and by virtually all commercial Web-based intranet products and COTS systems, the JIA has specific functional and interface requirements in four areas. These are: (1) Common Browser, (2) Object Encapsulation and Component Interface, (3) Electronic-Addressing and Library Functions, and (4) Intranet Server and Database Interface. Performance requirements are needed in all of these areas to guide the process of attaining and providing for the interoperability to view and access disparate IETMs by the end-user.

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4.3.1 Common Browser. A common browser requirement will apply to the procurers of the user Portable Electronic Delivery Devices (PEDDs) and individual workstations, since installation of a standard browser is required for these devices. A browser software component, which is not included in the IETM view package, must be pre-installed on the user device. However, the providers of the IETM must also be aware of the details of this minimum requirement since their IETM must be developed in such a manner that it can be viewed using any JIA-compliant browser. A usable IETM cannot exist without a browser, of course, because a browser is essential for IETM access.

- a. Two products dominate the Web-browser commercial marketplace: Microsoft Internet Explorer and AOL/Netscape (soon to be iPlanet) Navigator. The common browser requirement is that the configuration of each browser should be such that it will be functionally equivalent in any JIA intranet. Either browser can be used to view JIA-compliant IETMs.
- b. The minimum configuration of the browser will most likely require some extensions to the commercially released products. This can be made via specified plug-ins and controls; e.g., viewing capabilities common in military IETMs, but not in the general marketplace, such as Computer Graphics Metafile (CGM) or the common Portable Document Format (PDF) used for legacy TMs. Additionally, for all practical purposes, the JIA will require support for XML, HTML 4.0 with CSS-2 support, and Java-Script. The JIA requires the use of the newest versions of these browsers. It is fully expected that imposing this requirement on an actual user device procurement will be a mere formality. Such a procurement should require no additional consideration as such basic browser capability is expected to be available on virtually any general purpose single user COTS computer device available from commercial sources.

Refer to section 5 for a detailed description of the common browser requirements.

4.3.2 Object Encapsulation and Component Interface. A definition is needed for the delivery, transport, and structure of the integrated collection of software components and data contained in the IETM View Packages. In addition to IETM content and presentation components, the encapsulated object must include interfaces between multiple components when they exist, and the automated mechanisms for placing the IETM on the targeted intranet. It must also include the capability to automatically install these components on a presentation device in a manner sufficiently simple so that no professional system administrator is needed at the user site. From an architectural viewpoint, actual Object Encapsulation can be ordered so as to either operate at the user workstation (i.e., using the client software) or at the server installation. Refer to section 6 for a detailed description of the JIA Object Encapsulation process. Four Architectural Types, two client-centered and two server-centered, are designated respectively as C1, C2, S1, and S2, and are also described in section 6. Any of these types (or a combination thereof) is an allowable Object Encapsulation approach under the JIA. This Object Encapsulation requirement constitutes the primary guidance required to document to the

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IETM developer in what logical form the DoD customer requires the IETM View Package be prepared and delivered to the Government.

4.3.3 Electronic Addressing and Library Functions.

- a. Electronic addressing and library functions are the overarching requirement that holds the collection of IETM information together by means of digitally encoded and executable-link references. The requirement itself will define the syntax and mechanism for building and executing the automated links to the IETM content and the IETM presentation software. Two additional areas regarding administration and enforcement of the recommendations are needed so that the enterprise-wide addressing concept will work. The Electronic Addressing and Library Model requirement will define these aspects, which will include the administration and allocation of the DoD-wide IETM “address space,” the actual indexing or URL-based electronically-processible numbering system to which all the services and their suppliers must subscribe. The requirement will also discuss the important area of the library model or the search-and-access mechanism, which can be used to perform an intelligent content-based access to another IETM when the exact specific locator (i.e., a URL) is not known. To support the proposed library-search functionality, the requirement will also specify and require metadata files (encoded within a ‘meta’ tag in HTML or XML), that will serve as the primary searchable indices associated with each IETM.
- b. A specific technical and administrative impact in any real implementation of this addressing model is that the JIA utilizes a concept of virtual URLs. This imposes a requirement on the infrastructure to process the associated Domain Name Service (DNS) to assign the virtual URLs in an IETM to a specific server on which the referenced IETM is located, this in terms of its network address on the intranet being utilized. This is not a technically difficult issue because some DNS is needed for any intranet to operate. However, there may be an additional IETM-related administrative burden to add an additional IETM specific DNS to an existing network to execute JIA compliant IETMs. This is described in more detail in section 7.

4.3.4 Intranet Server and Database Server Interface. For those IETMs that require the services of both an intranet server and a user-site database server, the IETM supplier must provide the proper software extensions to the basic JIA intranet Web-server for access to the database server if they are not already in place. There is a need for cooperation between the constructors of the end-user intranet infrastructure and the IETM provider, who, in turn, need to establish the interfaces and protocols involved. The JIA is designed to recognize the fact that, in most cases, it will be necessary to install software using conventional system-administration practices on fielded servers in order to achieve needed functionality.

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Note

This will not be the case for the components fielded on JIA-conforming user browsers.

The guidance provided in section 8 documents the requirements that an IETM provider must take into account when proposing or delivering such a capability for a JIA intranet.

4.4 Communications Security and Information Assurance Requirements.

- a. All IETMs developed to be JIA compliant must be designed to be usable within the Defense Information Infrastructure (DII) as it matures and becomes more available for logistics support operations. The functional area of using and deploying IETMs in the field will be one of these logistics support areas and will form a part of what is being called the Global Combat Support System (GCSS). As such, the IETM applications will inherit the requirements for applications on the GCSS especially in the communications security and information assurance area. These requirements apply to unclassified IETMs as well as classified IETMs. Requirements for classified DoD IETMs are not covered in this handbook.
- b. IETMs will be required to conform to prescribed communications security requirements; however, it is likely that most of the specific IETM requirements and those of the associated infrastructure implementation will apply to the network elements (i.e., browser implementation and settings, and Web servers) and not to the specific IETM view package itself. The communication and information-assurance security will involve user and server authentication and will be layered around the IETM accessing and viewing processes, and will not be part of the IETM-specific view packages or the actual implementation. The principal exception to this statement is that the downloadable software components involved in an IETM (including diagnostic routines and software agents) should be digitally signed and issued a certificate by one of the official IETM management activities. These activities would be the same activities that would authorize or issue the IETM Virtual Uniform Resource Locators (vURLs) referred to in the Addressing Model requirement discussed in section 7. It is, however, very clear that in accordance with emerging DoD policy (COMSEC references), any security mechanism implemented in any DoD IETM must be limited to those that employ only the certificates issued by the official DoD Public Key Infrastructure (PKI). In other words, proprietary or any other non-DoD security methodologies, no matter how much sense they make, should not be used if they in any way require the administration of a certificate (i.e., digital key) program which provides unique (i.e., other than the official DoD PKI issued) certificates to users.

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4.5 Requirement Permitting IETM Use in a Stand-alone Environment. A typical military JIA intranet should have the capability of operating PEDDs (or other portable display devices) as stand-alone devices. Portable devices are more likely to be disconnected from any network during the time when an IETM is actually being viewed in support of a maintenance task. In many cases the portable user device is connected to the intranet network only occasionally, for the purpose of receiving needed information or for purposes of configuration management. This will involve the downloading of new or updated information, as well as the uploading of feedback reports, the ordering of parts, and the reporting of other logistics information.

4.5.1 Occasionally-Connected User Devices. It should be possible to carry out all the functionality of a distributed intranet, using a single device, by installing a personal Web-type server on the portable device. For advanced IETMs, additional servers that may be needed should be able to be installed. For some database-oriented IETM applications, a database management system (DBMS) which performs the database server function should be installed on the portable device, when the device is used in a stand-alone mode. In addition, configuration management facilities should be built into the downloading system that is supplying data to the portable user devices. It should be possible to access any object loaded onto the portable device in exactly the same fashion as from the site server.

4.5.2 Dual-Mode IETMs. Two options should be considered for viewing IETMs in a stand-alone environment that does not require the installation of a Web server on the stand-alone, portable device. For either option, individual services may sponsor dual-use implementations of some IETMs, utilizing a stand-alone version for primary service use, and at the same time maintaining the option to incorporate the IETM unmodified in a JIA-compliant intranet with little or no additional effort. The two options are described below.

- a. The first option is to take advantage of the fact that both the Netscape and Microsoft Web browsers can directly access a file system on a local computer without using a server (including a CD-ROM mounted on the computer's file system). These applications are commonly called "disk webs," and are used by book publishers to distribute CD-ROM versions of their publications. This approach is, in general, limited to static presentations such as book replicas. A disk web can limit its internal URL references to a restricted syntax called "relative addressing" in which the server is implied as the "current server" and is not actually specified in the URL. In this case, the same IETM system can be mounted on a JIA-compliant server or on a local computer's file system.
- b. The second option is a legacy-data implementation and format for which an additional JIA-conforming Web-enabled presentation component has been developed that requires no alterations of the original electronic information for presentation on an intranet. In such a case, the same information can still be viewed on the original stand-alone viewer or on a JIA browser.

5. BROWSER REQUIREMENTS

5.1 Overview. The Web browser is an integral component of the Joint IETM Architecture that resides on the client side of the architecture. It should support the features required by the server side that provide the functionality to the IETM. Because IETMs in the JIA may provide a range of capabilities to the user, the browser should be capable of supporting a range of features as well. Currently, there are two major browsers featuring competing technologies that may support IETM capabilities. Microsoft's Internet Explorer and Netscape's Navigator both support basic Web surfing capabilities. However, when higher level scripting is introduced, there is the chance that incompatibilities may be encountered. It is important to design the IETM to detect the type of browser in use by the client and provide the appropriate code to support that particular browser. The remainder of this section explains the minimum acceptable features of an intranet/stand-alone Web browser suitable for viewing technical manual data within the Department of Defense (DoD). Due to the expense and time involved in developing custom browsers, commercial browsers currently available on the market should be utilized.

5.2 Classification. The Web browser should conform to the following DoD requirements:

- a. Platform. The Web browser should be operable on the DoD Defense Information Infrastructure (DII) platforms approved by Defense Information Standardization Agency (DISA).
- b. Environment. The Web browser should be operable on a DoD Common Operating Environment (COE) approved by DISA, as well as the operating environment of the various infrastructures planned by the services in support of the DoD Global Combat Support System (GCSS).
- c. Architecture Applicability. This technical description affects the end user portion of the JIA architecture as indicated in Figure 2.

The Architecture

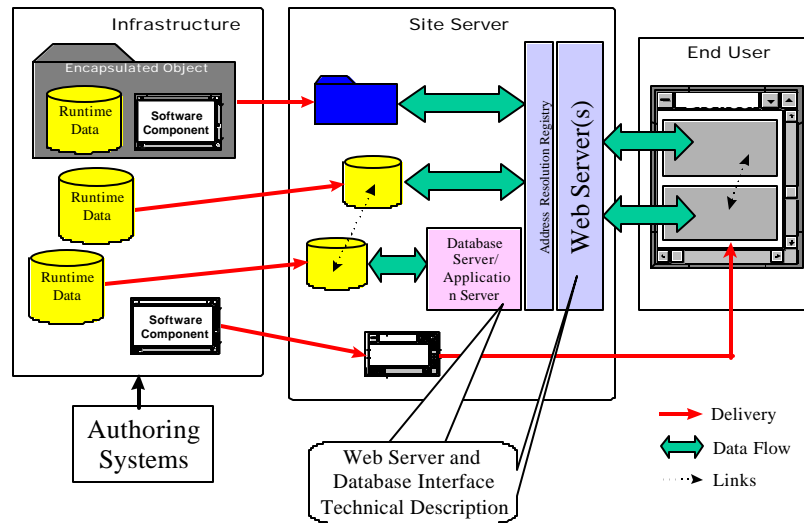


Figure 2. IETM Architecture Building Block

5.3 Salient characteristics. The World Wide Web (WWW) browser should support the following minimum features:

- Thin client/server model.
- Commercially defined object model.
- Commonly used internet transport and addressing protocols.
- Frames.
- DoD standardized controls, applets, or software components.
- User interface.
- Offline browsing.
- Hypertext markup language (HTML).
- Security.
- Java.

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k. Supported data types.

l. Multimedia.

5.3.1 Thin Client/Server Model. The browser should be a thin client, which necessitates Transmission Control Protocol (TCP)/Internet Protocol (IP) connectivity. This model assures that IETM data need not be permanently stored on the client machine.

5.3.2 Commercially Defined Object Model. The browser should support at least one commercially defined object model [i.e., Component Object Model (COM)/ Distributed COM (DCOM), Common Object Request Broker Architecture (CORBA)].

5.3.3 Commonly Used Internet Transport and Addressing Protocols.

a. File Transfer Protocol (FTP).

b. HyperText Transport Protocol (HTTP) 1.0/1.1.

c. Uniform Resource Locator (URL).

5.3.4 Frames. The browser should support the idea of frames, so that multiple ideas may be displayed simultaneously on a single screen.

5.3.5 DoD Standardized Controls, Applets, or Software Components. The browser should support a set of standard controls and add-on components to process data types not natively supported.

5.3.6 User Interface. The browser should support the following user interface capabilities:

a. Context Menus should be available to permit the user to utilize all features and options of the browser.

b. Tool tips should be made available to the user.

c. Configurable toolbars.

5.3.7 Offline Browsing. The browser should provide the ability to browse information on the client system without a permanent connection to a network.

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5.3.8 HTML Support.

- a. HTML 3.2/4.0 Strict (with support for Cascading Style Sheets).
- b. Dynamic HTML should be made available using JavaScript as a minimum.
- c. Full-screen mode.
- d. Layers should be made possible using style sheets.

5.3.9 Security. Security support for certificates and encrypted e-mail, and digital signatures, in accordance with the official DoD Public Key Infrastructure (PKI) policy.

- a. Personal Certificates. The Web browser should protect against fraud by providing support for certificates.
- b. Encryption. The Web browser should support data encryption to protect the data during transmission.
- c. Digital Signatures. The Web browser should support the authentication of senders by supporting digital signatures.

5.3.10 Java.

- a. Java Virtual Machine. The Web browser should support a Java Virtual Machine.
- b. Just In Time (JIT) compiler. The Web browser may optionally support a JIT compiler to improve the speed of execution for Java applets.

5.3.11 Supported Data Types. The Web browser should support the following simple data types, either natively or with the use of add-on components:

- a. Hypertext Markup Language (HTML).
- b. Standard Generalized Markup Language (SGML).
- c. eXtensible Markup Language (XML).
- d. Portable Document Format (PDF).
- e. Computer Graphics Metafile (CGM).
- f. Initial Graphics Exchange Standard (IGES).
- g. Joint Photographic Experts Group (JPEG).

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- h. Tagged Image File Format (TIFF).

5.3.12 Multimedia. The Web browser should support the following multimedia file types, either natively or with the use of add-on components:

- a. AudioVisual Interface (AVI).
- b. QuickTime.
- c. Virtual Reality Modeling Language (VRML) Version 2.0.
- d. Streaming media (RealPlayer).
- e. Other [AIFF (Audio Interchange File Format), WAV (Windows standard for Waveform Sound Files)].

5.4 Implementing Advanced Features.

5.4.1 eXtensible Markup Language (XML). It is believed that in the very near future XML will play a vital role in any Internet-based architecture. As of this date, Microsoft Internet Explorer 5.0 implements XML 1.0 and supports the transformation portion of eXtensible Style Language (XSL), albeit in a non-standard way. Netscape has announced that it, too, will offer XML support in the next version of Netscape Navigator (5.0) and will add XSL only when the standard is finalized.

5.4.2 Java. Both Netscape and Microsoft browsers contain Java Virtual machines, with Microsoft implementing a non-standard version containing Windows specific features. It is not known when or if Microsoft plans to modify its virtual machine to comply with Sun Microsystems' Java standard. Developers should either avoid the non-standard features, or alternatively use a free add-on product available for both browsers that replaces the built-in virtual machines with one developed by Sun. If this is done, an additional HTML tag should be added to the HTML page to launch the replacement Java virtual machine.

5.4.3 Scripting. The current versions of both Netscape Navigator and Microsoft Internet Explorer support a version of JavaScript. However, developers need to be aware that there are differences in the two implementations. A standard is emerging based on JavaScript called AECMAScript, which is being developed by the European Computer Manufacturers Association. Both Netscape and Microsoft claim that this standard will be supported in the future. Microsoft also provides the options of (Visual Basic) VBScript and ActiveX scripting, neither of which is supported by Netscape.

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5.4.4 Downloadable Components. Microsoft has developed downloadable components called ActiveX controls based on COM/DCOM technology. These controls are only available at present for the Windows operating system. Netscape provides the downloadable component capability through the use of Java applets, which may be developed on any operating system that supports a Java virtual machine. The resulting applets can be executed in both Internet Explorer and Netscape Navigator. In the case of Navigator, this includes versions of the browser available for several operating systems.

5.5 Regulatory Requirements. Web browsers should be validated for FIPS 140-1 conformance by the National Institute of Standards and Technology (NIST) in accordance with The Computer Security Act of 1987 and delegated by National Bureau of Standards.

5.6 Quality Assurance Provisions.

5.6.1 Contractor Certification. The contractor should certify and maintain substantiating evidence that the product offered meets the salient characteristics of this section and that the product conforms to the producer's own drawings, specifications, standards, and quality assurance practices. The government reserves the rights to require proof of such conformance prior to first delivery and thereafter as may be otherwise provided for under the provisions of the contract.

5.6.2 Market Acceptability. The following market acceptability criteria should be used to document the quality of the product to be provided meeting the above criteria in this section:

- a. The company producing the item should have been producing a product meeting the requirements of this section for at least 2 years.
- b. The company should have sold or distributed 1,000 units meeting the criteria in this section, in commercial market place over the past 2 years.

6. OBJECT ENCAPSULATION REQUIREMENTS

This section describes the requirements for the packaging and delivery of the IETM components. A fundamental principle underlying the Joint IETM Architecture is that developers of IETMs can deliver, as a single view package, all capability in the form of technical information and software components needed to install and use an IETM on a standard DoD intranet. This requirement provides the IETM suppliers with a description of the framework in which they are to package and deliver the digitally encoded IETM. This view package will contain both content and software components that have been combined into encapsulated objects and delivered as a contract package for electronic archiving or subsequent store-and-forward management. Consequently, there is no need for separate delivery of an IETM presentation device or piece of viewer software for separate installation onto the user's presentation device. Rather, the view package will

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contain intrinsically the capability to be automatically installable onto the end-user intranet at the time it arrives at the intranet. The specific methodology for accomplishing this is not specified in this guidance other than to require that it must operate on the two JIA target browsers and a generic Web-server, including the capability of Microsoft Internet Information Server and the Netscape Suitespot Server.

6.1 Core Object Encapsulation. All components, content, and software should be encapsulated into a single IETM view package for transport to the user intranet in a form which is accessible and viewable on an end-user presentation device. It applies irrespective of the method employed for information delivery, whether on-line or via a high-density data bundle such as a CD-ROM.

The encapsulated (data and software) objects will eventually be delivered by the service infrastructure to the field-user activities as though they were simple binary data packages. These packages will be treated by the infrastructure as file-oriented data destined for a DoD site intranet Web-server. The view packages will appear simply as a generic “bucket of sequenced bits” that are processible by the server, but for which the content is of no concern to the infrastructure. The infrastructure activity need only assure that these bits remain packaged together. The view package is a set of industry-standard binary files, each of which is assigned a JIA notional locator (e.g., a URL, or Uniform Resource Locator, conforming to the JIA Electronic Addressing model) that contains sufficient information to support its installation as data in the intranet server file system. (See section 7 for details.) Until the point of receipt by the intranet server, the view package is processed as a single object. Only at the server is the view package broken down into its constituent parts.

The complexity and degree of integration of these view packages will vary greatly among differing IETMs. Some will simply be a two-part collection of one software component and one data set. The simplest form will be a single set of data with all of the needed software contained in the standard JIA browser. In other forms, a system of software components and possible multiple data sets will be spread out among several servers and the browser device when the IETM is operational. For example, this latter case might apply when there are background software agents that might be concurrently performing diagnostics and system monitoring. Another emerging technology requiring the use of more complex IETM encapsulated objects entails the use of software agents acting as intelligent mentors which insert training aids into the job-aiding presentation when the agent (a computer program) determines they are needed. Between these extremes is a spectrum of complexity, each level requiring a somewhat different object-encapsulation approach. The “object” nature of such view packages is that all the intelligence required to construct the operational IETM on the target intranet is contained within each view package object itself. Thus, there is no single standard for the internal constructs of the view package in the JIA, and the absence of such a standard is a distinct characteristic of the object-oriented approach used by the JIA in defining requirements.

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6.2 Object Encapsulation for Various JIA Architecture Types. In practice, the implementation of an IETM intranet may be simple (as is the case with basic HTML pages) or more complex (as is the case with most custom servers) than that implied by the baseline operational flow of encapsulated objects (see Figure 1, section 4). The following breakdown of anticipated IETM view packages by architecture type is presented in order to categorize these variants and to provide guidance that is more specific in the implementation of these variants. These variants have been developed to reflect the reality of the differing approaches currently taken to implement large Web sites in the commercial sector. They are not intended to be a new specification of how IETMs should be developed differently. Any particular IETM intranet implementation will typically contain a mixture of these types. The four architecture type categories described represent a continuous spectrum of variation rather than a discontinuous set. Thus, for some applications, it will be difficult at times to categorize all implementations precisely. However, the overall guidance applies in all cases.

Definitions of these architecture types are given in Table 1. The type definitions are grouped into two categories:

- a. IETM architecture types C1 and C2. With type C object encapsulation, the various components of the IETM come together in the browser (i.e., client) software. The server merely manages the separate components for file and delivery purposes. No actual computations are performed on the site server. These types require only a browser and a generic HTTP based Web-server.
- b. Architecture types S1 and S2. For type S object encapsulation, the computational process is hosted on the site server where the IETM software comes together with the IETM technical information and the server is the location where the computational processes are accomplished. Only the last step, that of rendering an image on the screen, is performed by the browser. For these server-centric types, the technology for incorporating the additional servers into a Web-type environment is less mature with respect to standardization, and available commercial products are much more diverse. This segment of the market place is just now emerging, and it is much dominated by proprietary products. However, the products have been developed to meet real commercial requirements and are very powerful for highly interactive presentations. They are, in particular, effective for large-scale IETMs that are frequently updated from an authoring database.

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Table 1. IETM Architecture Types

Type	Characteristics	Examples
Type C1: Basic HTML/ XML Pages	HTML/ XML page(s) with only browser-resident components. Requires no component licensing. Most will work on any browser. Includes HTML 4.0 scripts. Client processing only. "Plain vanilla" HTTP server.	HTML with Java script, GIF, JPEG, frames XML + CSS or XSL Style Sheets When standardized by JIA Policy, PDF and CGM files.
Type C2: Simple Down-loadable Component	Viewer-specific data set plus custom automatically downloadable non-HTML viewing component Uses "plain vanilla" HTTP server.	.doc files plus MS WordView control Legacy Systems reprogrammed as custom browser or presentation system operating inside a standard browser shell/container.
Type S1: HTML Plus Application Server	Two-tier architecture in which Web page includes reference to server application(s), which must operate before page is delivered to client as HTML/ XML. Data and components managed on server. Utilizes File Base on Server. Requires HTTP server with S/W components for server-side computations. Permits both client <i>and</i> server processing.	MS Front Page Webs MS Design-time Controls CGI Server Apps DynaWeb
Type S2: HTML with Database Server	Three-tier architecture that includes a Web page server with pages functioning like a template; e.g., for calls to a database manager, which contains most of the IETM content. Can include server and components for custom functions. Requires a DBMS server (e.g., Oracle) in addition to the HTTP server. Permits both Client <i>and</i> Server processing.	Raytheon AIMSS 4.0 Boeing Data Courier GD TechSight Web MS ASP w/ODBC Calls

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6.2.1 Properties of Client-Based Architecture Types. Architecture types C1 and C2 share the common important properties of not requiring installation or operation of unique software on the server. Thus, the server can be treated as an electronic bookshelf. As far as the server is concerned, the two parts of a type C2 encapsulated object (the content and the associated software components) are simply treated as files. Type C1 encapsulated objects have no included software components that need to be downloaded from the server. Additionally, any contemporary HTTP server can be employed and it does not matter what operating system is employed. Thus, for type C1 and C2 IETM applications, interoperability is very low-risk in the sense that, with these, any IETM view package can be accessed using any server. For IETMs of types C1 and C2, only a generic server is required and no JIA-specific server requirement is required. Both types are considered pure encapsulated-object types; however, for type C1, the component part of the object can be implied (i.e., omitted), as its presence can be treated as preinstalled on any JIA-compliant browser and need not be included in the transported IETM view package. For type C2 encapsulation, the software component is downloaded from the server to the browser the first time the IETM is accessed.

The type C definitions are closely tied to specific versions of HTML and XML, a situation that is further clarified in this document. HTML/XML is herein specified as employing both HTML version 4.0 and XML version 1.0, both International W3C (World Wide Web Consortium) recommendations (i.e., de facto standards) which have been formally approved. An important consideration behind this decision is that essentially all the major software vendors support these W3C recommendations, whereas no complete agreement exists as to support of delivered products based on the previous HTML 3.2. The XML standard has elicited widespread vendor promise of support as a user-extensible expansion of HTML. XML lags behind HTML 4.0 in maturity, but the W3C recommendation is sufficiently complete so that software has been provided by major vendors and shows promise of becoming a Web-based tagging standard that is more suited to the preparation of complex IETMs than HTML. In particular, it will be much easier to convert the large DoD inventory of SGML-tagged source data to XML for a JIA-compliant presentation than it is to convert it to HTML.

Figure 3 illustrates the requirement of a client-based architecture (types C1 and C2) with two kinds of software elements: Web browsers and Web servers. In general these are hosted on separate devices connected by a TCP/IP network [i.e., Local Area Network (LAN)]; however, an intranet can also be set up in a single display device without a network. In the case of IETM architecture types C1 and C2, these two kinds of elements are all that is needed.

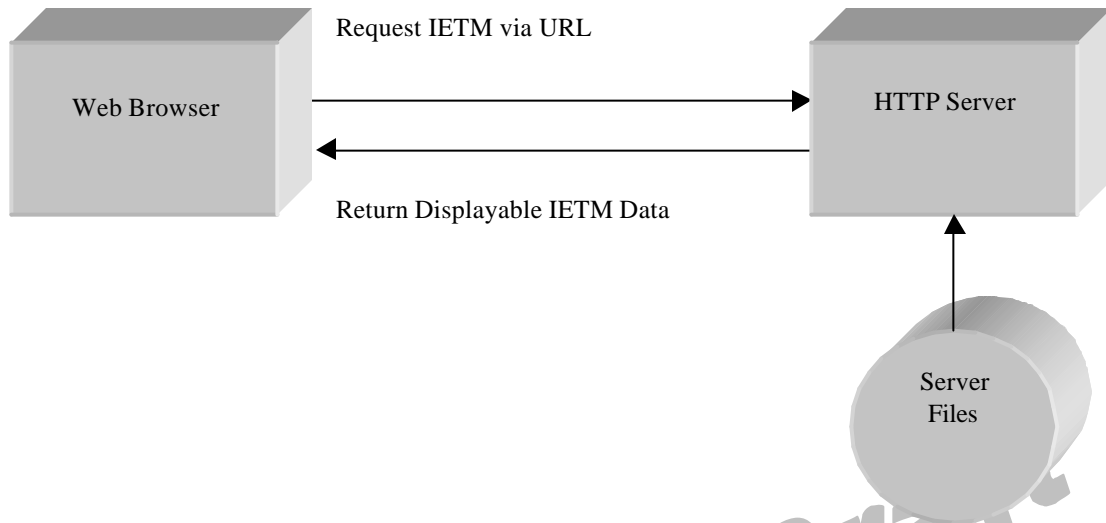


Figure 3. Elements for Architecture Types C1 and C2

6.2.2 Properties of Server-Based Architecture Types. For type S1 and S2 IETM applications, particularly for the server application software, current de facto industry practices for encapsulating the differing application server packages are much less certain to achieve the stage of W3C Recommendation. Several company-proprietary approaches are available for standardizing, such as Microsoft's design-time controls and Active Server Pages (ASP). Additionally, a variety of third-party middle-ware products exist to perform the integration of Web-servers and application servers. However, the technology and the state of de-facto industry standards are not sufficiently mature at this time to propose any one of them as a DoD standard, a practical necessity if all IETMs are to operate on a single server. However, this is not the only method to achieve operational interoperability with server-based solutions on a particular intranet. There are two possible approaches for a working solution:

- a. The first is that the various IETM providers must put their own physical server(s) plus the IETM view packages on the user intranet (very feasible with the state-of-the-art and capacity of today's portable computers and plug-in network standards); or
- b. The second is that all IETM creators must use the same set of server components (i.e., the application server) and install the standard components on all intranets employed in the community throughout which the IETMs are interoperable.

In general, the second approach is only feasible for a tightly controlled community and not applicable to the general DoD situation. With the current situation described above,

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multi-unit DoD forces, such as would be involved in a joint operation, would have to rely on option 1 for interoperability of application server based IETMs (i.e., S1 or S2). The JIA is intended, in this case, to be a facilitator to assure that this “bring your IETM preloaded on a Web-server” approach is feasible and it will be possible to achieve interoperability by adding the new server on the joint network, a feasible practice.

Figure 4 illustrates the requirement of type S1 for an additional element, the application server, sometimes referred to as a Web server extension because it effectively operates in the same operating system as, and is an extension of, the HTTP server.

Figure 5 illustrates the requirement of architecture type S2 for a database server which hosts most of the IETM content and which may or may not be hosted in the same device as the intranet server. A type S2 application usually includes aspects of a type S1, since it requires an application server to process the information-access and request dialog between the intranet server and the separate database server. Note that while the distinction between these two types may, at times, not be clear, they differ in general as to where the primary information content is stored, i.e., in the server files or database management system (DBMS) managed databases.

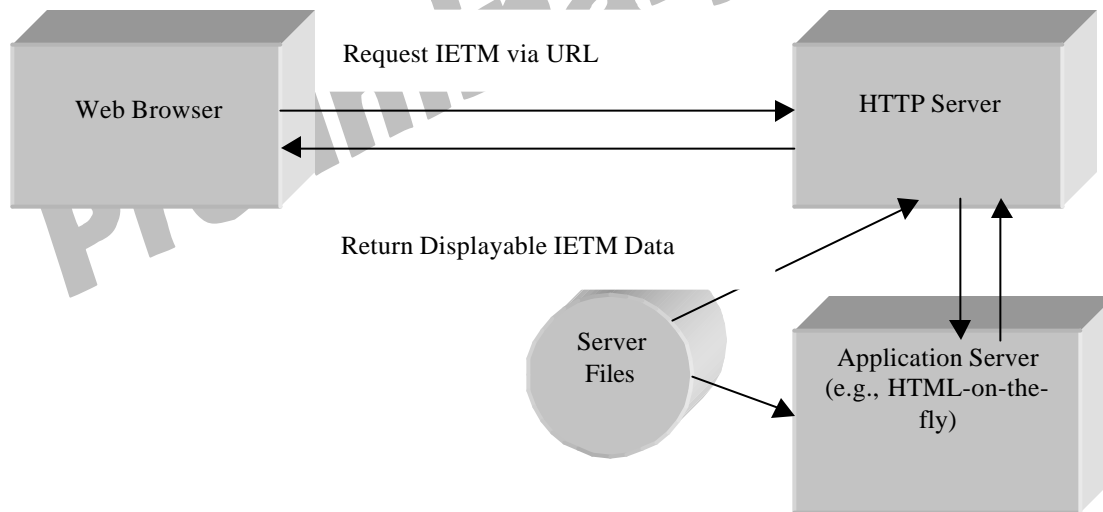


Figure 4. Elements for Architecture Type S1

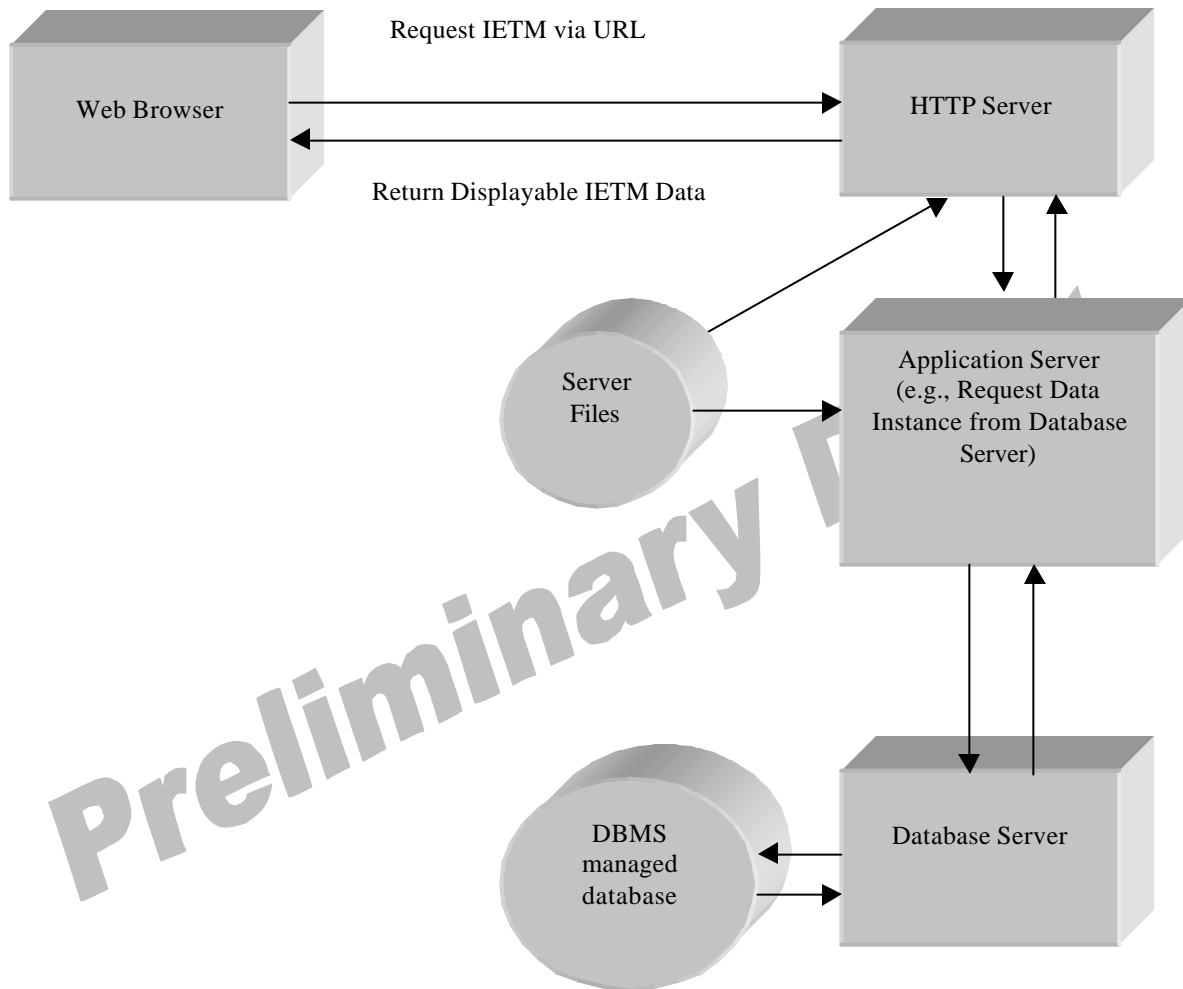


Figure 5. Elements for Architecture Type S2

6.2.3 General Advisory for the Deployment of the Differing Architectural Types. The following paragraphs are presented as optional guidance that can be followed if the IETM developer or program office customer believe they apply to their particular situation.

Where appropriate, the C1 type is much less problem prone and typically yields better performance than the other types, particularly when the IETM is principally preauthored and contains static information that remains the same from one presentation to the next. Since this is the case with most existing printed (legacy) technical manuals (TMs), a great deal of formerly printed TM material lends itself to Type C1 presentation. The format control needed to preserve

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the usability and contextual content of paper TMs is available with HTML 4.0 with Cascading Style Sheets (CSS) and static XML-coded information. The technology is very good, and the preparation tools are inexpensive, but powerful, for most legacy-data conversion applications.

The high end of the spectrum, the type S2 application with a DBMS managing the information and including true interactive features such as context filtering and program sequences, is best suited to large weapon-system IETMs. An additional feature of all server-based systems is that it is much easier to manage the security features at the server rather than manage the security in every client that accesses the IETM server.

Type C2 applications are the most vulnerable to computer virus infection in that they may host computer viruses and bring them to the user device with a download. Every downloaded component should be very thoroughly screened upon downloading, often a daunting circumstance. As such, it is the advice of this document that the type C2 implementation should be limited to the presentation of legacy applications where it is cost-prohibitive to do other than this. In these cases it is typically less expensive to re-code the existing application as a plug-in than it is to convert over to a new authoring environment. Emerging DoD security concerns over downloadable components may render the employment of type C2 difficult to implement in a DoD system that must conform to the new information-assurance and operational-security requirements. Downloadable software components are a major concern in such environments to the extent that they may be banned or severely restricted by cognizant external authority.

A possible compromise for the situation, in which a program manager deems it necessary to have a custom software component downloaded to the client device, is to provide for a software-component install page which is separate from the IETM. This install page would meet the automatic-install requirement for JIA-compliant downloadable components but would entail no actual IETM data display. This would permit the downloadable software component to be placed under greater security scrutiny at the time of download (e.g., virus scan, digital signature check, one time opening of software-install permission on the browser, etc.). Subsequent to that process, the IETM could be employed under the more efficient normal use mode (i.e., without all the security checking in place but with no permission to download software components).

The primary reason for electing a type S1 solution often comes as a result of the business case for a legacy conversion process. An application server-based Web front end to a legacy application is often the least expensive method of Web enabling a legacy application of any sort. However, at times the size of the type S1 file base may be a limitation in very large IETM data collections, in which case, the IETM would be better managed using an established database management environment intended for large data stores (i.e., type S2). JIA total object encapsulation (i.e., encapsulating the total unmodified legacy application with a Web front end) is primarily intended for use with existing legacy IETM systems. By creating a single interface to the legacy application and by packaging the application as described in this document, a legacy IETM may be made to comply with the JIA standards.

In summary, it is advised that either type C1 or S2 implementations be used for new IETMs. C2 and S1 implementations should be limited to legacy conversions for which a substantial economic case can be made.

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7. IETM EXTERNAL ENTITY ADDRESSING AND REGISTRY SOFTWARE

7.1 General. This section describes both an addressing model and registry for ETM/IETM components that are shared across two or more weapon systems or two or more integrated logistic support domains. These domains may include, but are not limited to:

- a. Logistics support analysis.
- b. Provisioning.
- c. Training.
- d. Supply support.
- e. Support equipment.
- f. Computer resources support.
- g. Maintenance.
- h. Manpower.
- i. Transportation and handling.
- j. Support facilities.
- k. Configuration management.

These domains are the classical Integrated Logistics Support Plan (ILSP) domains.

7.2 Minimum Requirements for External Addressing of Entities and Catalog Registry.

- a. A virtual Uniform Resource Locator (vURL) should be identified, stored, and maintained for each location that represents a shared external entity (storage unit that is external to the current storage unit that is being displayed).
- b. A minimum set of metadata (that is extensible to meet domain specific requirements) should be stored and maintained for each shared IETM object (or reusable component). A library model for the metadata and catalog registry should be maintained for the shared components.
- c. A full-text search engine and index generator should be installed and maintained for both end-users and author/developers.

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7.2.1 **Virtual Uniform Resource Locator**. The lead military service for a weapon system should establish and maintain a virtual Uniform Resource Locator (vURL) for each shared ETM/IETM entity. The vURL should represent a storage location for that shared external entity (storage unit that is external to the current storage unit that is being displayed). The attributes of the vURL structure (i.e., method://server[:port]/path/file [#anchor] [?query]) follow the naming structure of the World Wide Web Uniform Resource Locator as specified in Request for Comment (RFC) 1738. The vURL attributes are summarized in Table 2.

Table 2. vURL Structure Attributes.

Attribute	Description
method:	Name of the HTML protocol method. “http” is the standard Web protocol; others are: ftp, news.
servername	Unique name of the host computer server address for the vURL (e.g., mil-service-activity.mil-service.mil) where mil-service-activity is the name of the military organization maintaining the vURL directory; mil-service is: (Navy, Army, AirForce, MarineCorps); and mil is the domain name following domain name conventions.
port	(optional): Port Number, 80 is standard for http.
path/file	Directory path for IETM number; path naming convention may follow: /weapon-system/major-subsystem/sub-system/end-item tree hierarchy. Further break-downs may be needed to provide product/configuration management control.
[#anchor]	(Optional) internal entity location identifier.
[? Query]	(Optional) database query statement to access a database in a three-tier IETM architecture configuration.

7.2.2 **Other vURL attributes**.

- a. Persistent – actual physical address of the URL may change, but the vURL remains constant.
- b. Actual Address – the current physical location of the entity – also follows the URL naming structure convention.
- c. XML Linking Language (XLL) Attributes (work is still in process by the W3C XLL Working Group).

The vURL server should provide an alternate actual address in the event the server storing the primary physical address is not available (a “failover” capability).

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7.2.3 Initial Guidance for Establishing and Using vURLs. The following guidance is offered for early developers of JIA-compliant IETMs. As discussed in this document, there are many factors to consider in developing a full and rich address model; however, it is critical that some core model is adhered to by all DoD IETM developers in the early stages of building the collection of interoperable JIA-compliant IETMs. Once published, a JIA compliant electronic address reference to a valid IETM external to the referencing IETM should never have to be changed in the referencing IETM, though the logical data may be updated. If deleted, the URL data request should return a “section canceled” (or some appropriate human readable message) by the referenced IETM. This type of permanent URL is called a persistent URL. In order to assure that URLs are indeed persistent URLs, the JIA requires the use of virtual URLs (vURLs), as described below. These are URLs that use an administratively-assigned syntactically-correct server reference in the Internet URL syntax; however, the referenced server exists in name only. That is, a server by that name does not actually exist on the Internet or the DII and the name is used for data-management purposes only. When the IETM is actually installed on an intranet network, the vURL is remapped to the actual server on which the IETM data resides employing either the device's “Hosts” file and/or the IETM-specific Domain Name Services (DNS) in accordance with standard World Wide Web practices. The specific requirement for a JIA-compliant intranet is that it establish the capability for the remapping of these vURLs, which reference a virtual server, into the actual server and file-system locations on the intranet under use. Initial guidance for establishment and use of vURLs is described below.

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Guidance for Establishing vURLs in the JIA

vURLs should be authored and maintained as follows:

HTTP should be the Web-page protocol to be utilized in this Architecture and construction of vURLs will use standard Internet conventions (i.e., the URL starts with “HTTP:// and is followed by ServerName/LibraryName/FileDirectoryBreakdown which may be terminated by a moniker [#, ?] followed by a parameter known to the target).
Format:

[http://ServerName/LibraryName/FileDirectoryBreakdown\[#or\]MonikerParameter](#)

ServerName is a unique name applying to the entire set of IETMs that is designed to operate from the same server. It will be assigned by the Service IETM registry. The specific rules for assigning such names will be determined by the Service IETM registries.

[The assigned Server name may be a single name (e.g., ‘acb123server’) or in the form of ‘natsf.navy.mil’ as though it were an actual server on the Intranet. If an Internet notation is employed, it is possible for a management activity to actually install such a server on the Intranet. They could maintain all of their cognizant URL references on that site in the form of acknowledgment as valid reference even if the actual content is not included on that site. However, the use of single names (i.e., no ‘dots’) is recommended to make it much clearer that an IETM-peculiar Domain lookup is needed when the IETM is mounted on an intranet. Single server names should be longer than 3 characters to eliminate the situation of being confused as an Internet domain such as ‘mil’ or ‘org’.]

The LibraryName/FileDirectoryBreakdown breakdown notation should be unique across all DoD IETMs and should be administratively assigned as though it were the IETM number in the form of a Unix file-system reference with forward slashes such as “/navyietmlibrary/f18/ef/engine/ge/” or “/servicetmlibrary/tmnumber/systemnotation/...”. The allocation of this “name space” will be managed by the Service IETM Registries. To permit distributed allocation authority, the higher (i.e., first) index field would be unique to the individual-Service registry.

Additional Directory breakdown of files within the IETM reference is merely a further extension of the assigned FileDirectoryBreakdown name and content for a section within an IETM and may be null for the top-level reference.

Sample: “/navyietmlibrary/f18/ef/engine/ge/diagnosis/test3”.

Optional specific-IETM-defined monikers may be utilized. These are most commonly used for carrying a bookmark reference of a detailed database access parameters in the URL. These are indicated by a ‘#’ or ‘?’ at the end of the URL followed by a string of information which is processed by the IETM (and not the Web Server).

Thus, the JIA will require only that an Electronic-Addressing system exist and that it use the URL syntax. The administrative task of establishing, assigning, and enforcing the administration of the address space for IETMs will be the responsibility of some standing management activity which will manage an IETM Registry for each service.

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7.3 IETM Object Metadata. The IETM object metadata should be established and maintained to provide:

- a. Object attributes used by search engines supporting a catalog registry – for entity/object sharing.
- b. Configuration management of the object.
- c. Life cycle maintenance of the object.

7.3.1 Metadata. The metadata should include:

- a. Resource Description Framework (RDF) data including the Dublin Core Elements (work on the RDF is still in process by the W3C RDF Working Group).
- b. Configuration Management Data including TIMS number and other information needed to identify specific configurations to which the object/entity is applicable.
- c. Public Entity Names for SGML/XML document entities.
- d. The metadata should be extensible.

A library of objects together with the metadata should provide a “catalog” of ETM/IETM objects that may be reused from one weapon system configuration to another and from one ILSP domain to another. A database catalog should maintain this metadata. A registry process should be implemented to provide for the accession of new object metadata.

7.4 Search Engine. A search engine should provide search services of the catalog registry and vURLs to provide access to authorized users to the metadata for each shareable object and the object’s physical location. While this capability is intended primarily for authors/developers, it may also be provided to end-users to find supplementary technical information or updates to current information. The search engines should be implemented at infrastructure and end-user sites.

7.5 Salient Characteristics.

7.5.1 IETM Interoperability Architecture. The architecture building blocks for interoperable IETMs include:

- a. A data repository or archive for the storage, update, configuration management and dissemination of IETM objects.
- b. An encapsulated object model for the packaging of IETM components (e.g., text, graphic, table, parts list, index, database) and the controls which will display or otherwise manipulate them.

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- c. Intranet Server and Database Interface Specification to serve Web pages and provide a database for higher level IETMs.
- d. A common browser that will display IETM components and provide an interface for user input, IETM navigation, and collection of external information during the process of operation, inspection, maintenance or training.
- e. An addressing model that will provide a common framework for the location of hyper text or graphic or other IETM components during the user's navigation of an IETM.

These building blocks are shown in Figure 6 below. The figure shows an infrastructure server that could serve as a master distribution point for IETMs.

The IETM Architecture

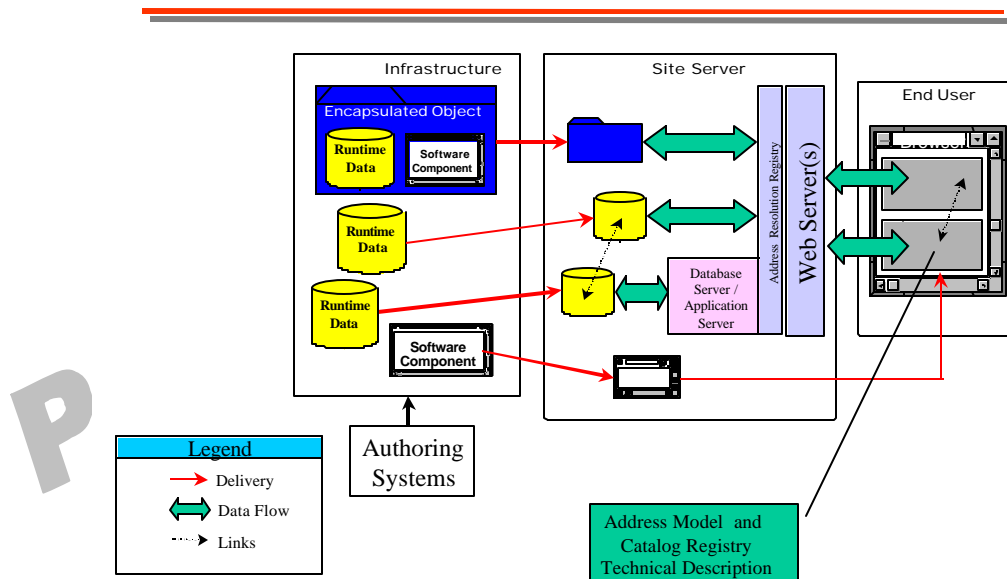


Figure 6. IETM Architecture Building Blocks

The external entity address description describes the link-addressing block of the IETM Architecture. (See the End User block of Figure 6.)

7.5.2 External Entity Address Description

7.5.2.1 Background. An addressing mechanism is needed to identify the location of IETM run-time object components. This is needed to assure that the locations of IETM components (referenced by hyperlinks in ETM/IETM electronic pages):

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- a. Follow specified naming conventions;
- b. Assure that broken links to information are minimized; and
- c. Support configuration management requirements for the identification and access to the correct versions of the IETM components.

7.5.2.2 Required Operational Capability. To provide interoperability of ETM/IETMs at the end-user level, ETM/IETM addresses need to:

- a. Address external entities (resources), such as documents, procedures, illustrations, fault-isolation trees, Repair Parts & Special Tools Lists (RPSTLs), schematics, Illustrated Parts Breakdown (IPB) diagrams and work packages; and
- b. Authors need to locate ETM/IETM entities that may not be stored in the same local directory as the referencing entity.

If the ETM/IETM is networked, the addresses may point to external entities:

- a. On the same server, but in a different file or directory,
- b. On a different server in the same Internet domain, or
- c. On a different server in a different Internet domain.

If the ETM/IETM is stand-alone, the addresses may point to external entities:

- a. in a different file or directory or fixed media (hard disk drive), or
- b. in a different file or directory on the same or different removable media (e.g., CD-ROM).

7.5.2.3 Component Formats. The IETM architecture should support the following component formats:

- a. HyperText Markup Language (HTML) 3.2 - W3C's previous recommendation for HTML. Version 3.2 represented the consensus on HTML features for 1996. HTML 3.2 added widely deployed features such as tables, applets and text flow around images, superscripts and subscripts while providing backwards compatibility with the existing HTML 2.0 Standard.
- b. HyperText Markup Language 4.0 - W3C's recommendation for the latest version of HTML. It includes support for style sheets, internationalization, accessibility to Web pages for people with disabilities, frames, richer tables and forms.
- c. Adobe Portable Data Format (PDF).

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- d. Computer Graphics MetaFile (CGM) - File format designed for the digital storage of illustrations as either raster or vector data or both.
- e. Initial Graphics Exchange Standard (IGES) - Data format for describing product design and manufacturing information that has been created and stored in computer readable form. IGES information includes drawings, three-dimensional wireframe models, and surface models, and is intended for human interpretation at the receiving site.
- f. Tagged Image File Format (TIFF) Rev 6.0 - Raster image file interchange format.
- g. Encapsulated PostScript (EPS) - A standard file format for importing and exporting PostScript language files among applications in a variety of heterogeneous environments.
- h. Joint Photographic Experts Group (JPEG) - Continuous-tone (photographic) still image compression standard.
- i. Portable Network Graphic (PNG) 1.0 - Graphics image format recommended by W3C.

XML 1.0 – W3C Proposed Recommendation for XML documents. XML is a subset of SGML.

7.5.2.4 Operational Environments. Operational environments for the addressing software include:

- a. Networked,
- b. Detached, and
- c. Stand-alone [using a Portable Electronic Display Device (PEDD)].

7.5.2.5 Information Technology Environments. Information technology environments include:

- a. World Wide Web (WWW) and HyperText Transport Protocol (HTTP/1.1).
- b. common Web browsers (Microsoft Internet Explorer and Netscape Navigator).
- c. eXtensible Markup Language (XML) 1.0 Recommendation and XML Linking Language (XLL).

7.5.2.6 Security Environment. Addressing software will link to unclassified, sensitive information objects. If registry software is accessible via the Internet, security requirements should include:

- a. Identification of clients and servers;
- b. Authentication of clients, servers, and IETM entities; and

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c. Data protection and confidentiality.

7.5.2.7 Life Cycle Support. Addressing software implementations must minimize maintenance of addresses (changes in apparent locations of IETM entities to IETM components that reference them).

7.6 External Entity Address Features/Benefits. A summary of external entity address features/benefits is shown below in Table 3.

Table 3. IETM Entity Address Features and Benefits

Feature	Benefit
Absolute Entity Addressing for HyperText Markup Language (HTML) 3.2 Documents	Supported by Commercial-Off-The-Shelf (COTS) Web servers and browsers; investment in legacy HTML IETM data is preserved.
Relative Entity Addressing for HTML 3.2 Documents	Supported by COTS Web servers and browsers; investment in legacy HTML and Portable Data Format (PDF) IETM data is preserved.
Parameter Passing to COTS Databases or Search Engines	Supported by COTS search engines, database, and other applications; Web page content may be generated dynamically by Structured Query Language (SQL) parameter calls to a database; faster development, lower software maintenance cost for dynamically changing data.
Supports Standard Generalized Markup Language (SGML) and XML Public Entities	SGML legacy source data reuse leverages previous data acquisition costs.
Supports Addressing into Internal Structures of XML documents	Provides methods to address elements within a document such as an IPB diagram, specific maintenance or operational procedure.

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7.7 External Entity Address Specifications. A summary of external entity address specifications is shown below in Table 4.

Table 4. External Entity Address Specifications

Attribute	Specification
Virtual Uniform Resource Locator (vURL)	Naming Convention for the location of shared ETM/IETM Components for a Weapon System
Uniform Resource Locator (URL).	Internet Engineering Task Force (IETF) Request For Comment (RFC) 1738
Relative URL	IETF RFC 1808
XML Public Entity	World Wide Web Consortium (W3C) XML 1.0 Recommendation (REC-XML-19980210)
XML Linking Language	W3C XML Working Group: Working Draft 3/3/98
XML Pointer Language	W3C XML Working Group: Working Draft, WD-xptr-19980303

7.8 IETM Component Registry Description.

7.8.1 Background. Current digital library models like the Navy's Advanced Technical Information Support (ATIS) system are CD-ROM based and require the user to provide a specific identification number to access the correct engineering drawing or technical manual. How will this information be indexed (e.g., IETM name, keywords, date, version) so that the correct information can be located rapidly and easily by the end user using a search engine? A related question is how the library should be organized so that different views or ways to access the library information may be available depending on the user's needs (e.g., How will IETM users locate and access IETM-related information like Equipment Identification Codes (EICs), Allowance Part Lists (APLs) and other information needed to perform maintenance, inspection, or operation of a weapon system or any of its components?). For example, on board a Navy ship, maintenance technicians are organized by work centers within divisions within departments. The end goal is to have this information accessible via a Web browser with the user's preferred view of the information.

7.8.2 Required Operational Capability. To provide interoperability of ETM/IETMs at the end-user level, ETM/IETM components that will be referenced or accessed by external entities (other ETM/IETMs or their components):

- a. Should be registered by each service;
- b. Should provide a virtual address denoting the location of the entity;
- c. Should provide other metadata to aid authors or end-users in the search and retrieval, and authentication of IETM components.

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These external entities include resources such as documents, procedures, illustrations, fault-isolation trees, RPSTLs, schematics, IPB diagrams and work packages.

7.8.3 Life Cycle Support. Addressing software implementations must minimize maintenance of addresses (changes in apparent locations of IETM entities to IETM components that reference them). Additional life cycle support requirements for the registry include for each IETM component:

- a. Weapon System Type Designator.
- b. End Item Designator [e.g., National Stock Number (NSN), Commercial And Government Entity (CAGE) Code].
- c. Technical Manual Identification Number.
- d. Technical Manual Type (maintenance, inspection, operations, other categories as defined by the services).
- e. Configuration Management Identifier.
- f. Security Classification Code.
- g. Distribution Code.
- h. Table of Related Reusable Components (e.g., figures, tables, audio clips, video clips).
- i. List of Related Joint Engineering Data Management Information and Control System (JEDMICS) Drawing Indexes and Drawing Numbers.

7.9 IETM Object Registry Features/Benefits. A summary of IETM object registry features/benefits is shown below in Table 5.

Table 5. IETM Component Registry Features/Benefits

Feature	Benefit
List of IETM components by end item	Data entity (illustration, maintenance procedure, illustrated parts breakdown, RPSTL) reuse by developers/authors for training and other Integrated Logistics Support Plan (ILSP) domains.
List of IETM components shared by two or more logistic ILSP domains	Shows where component is used across logistic domains; helps maintain distribution lists for planned updates/modifications Engineering Change Proposals (ECPs).
List of IETM components shared by two or more end items	Shows where component is used within a weapon system or across two or more weapon systems. Identifies IETM components needing update when an ECP or Pre-Planned Product Improvement (PPPI) is planned or implemented.

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7.10 IETM Object Registry Specifications. A summary of IETM object registry specifications is shown below in Table 6.

Table 6. IETM Component Registry Specifications

Attribute	Specification
URL	IETF RFC 1738
Relative URL	IETF RFC 1808
XML Public Entity	W3C XML 1.0 Recommendation (REC-xml-19980210)
XML Linking Language	W3C XML Working Group: Working Draft 3/3/98
Resource Metadata	W3C Resource Description Framework (RDF)

7.11 URLs and File Pathname Locators. A URL (if in network connected mode) or legacy command line resource identifier (drive, directory path and file name, if in stand-alone mode or in network connected mode) may be used to identify an IETM resource that is external to the calling IETM resource.

7.12 Service Points of Contact for vURL Registration. Based on current responsibilities, it is recommended by this the Tri-Service IETM Technology Working Group that the following organizations be responsible for the centralized registration of vURLs within their respective branch of Service:

- a. Army – LOGSA
- b. Navy – NAVAIR, NATEC
– NAVSEA / SPAWAR, NSDSA
- c. Air Force – OC-ALC/TILUB
- d. Marine Corps – MARCORSYSCOM.

8. WEB SERVER/CLIENT/STAND-ALONE IMPLEMENTATION REQUIREMENTS

8.1 Overview.

8.1.1 The Joint IETM Architecture. The Joint IETM Architecture (JIA) provides a framework for achieving interoperability among Interactive Electronic Technical Manuals (IETMs) using Web technology on Department of Defense (DoD) Intranets. The JIA enables interoperability at several levels. These levels include display of IETM data on a common browser; support of dissimilar (including proprietary) data structures and formats through the common browser interface; creation of composite IETMs from diverse, and possibly distributed, sources; and interchange and reuse of individual IETM components in multiple applications. This section supports the JIA by describing the implementation of Web servers and database servers that satisfy the interoperability goals. Figure 7 illustrates the features of the JIA and shows those parts of the architecture that are addressed within this document.

The Architecture

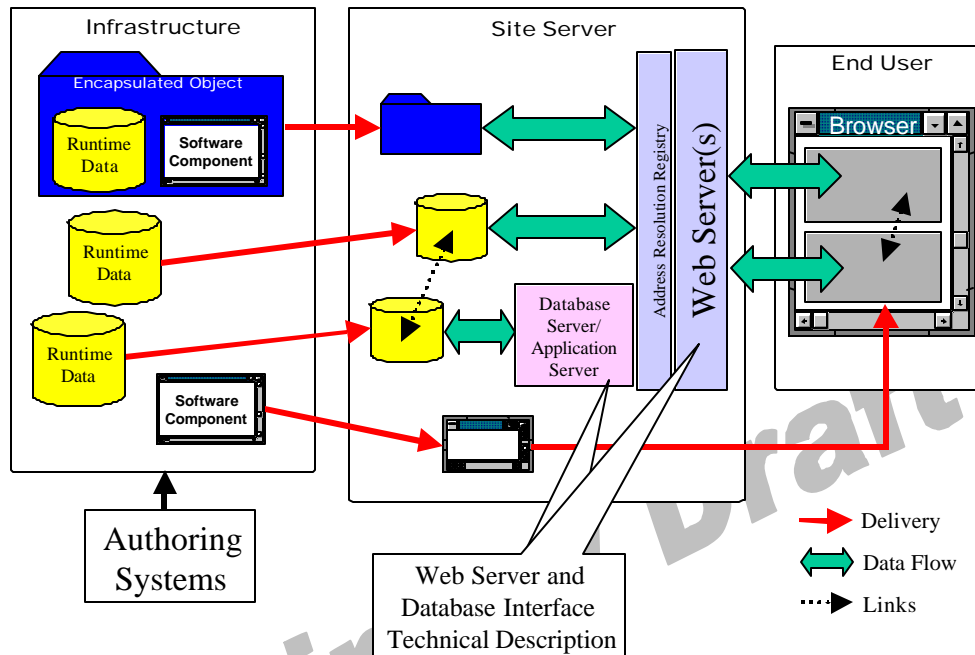


Figure 7. Illustration of the Key Parts of the JIA with Principal Web Server and Database Interface Components Identified

8.1.2 Connectivity of IETMs. Three cases are considered for connectivity of IETMs, including end-user platforms that are always, sometimes, or never connected to a network. IETM applications developed for these end-user platforms are described in terms of the following architectures:

- Networked client/server applications.
- Occasionally connected applications.
- Stand-alone applications.

8.1.3 Off-the-Shelf Web Servers. The simplest way for the JIA to achieve IETM interoperability for the DoD IETM community is to use off-the-shelf Web servers with widely available server extensions. Such an approach will require no additional software to be overtly installed on either the servers or the browser device, although some supporting software components (e.g., applets, plug-ins, or controls) are likely to be automatically installed as the application is executing.

8.1.4 Legacy IETM Systems. Some legacy IETM systems, and possibly some highly innovative new IETM applications, may require additional, custom server extensions and database interface components. In these applications, there may be a strong business case for some agencies, programs, or companies to use or develop their own Web servers (e.g., Oracle Web Server) and custom server extensions, rather than relying on prepackaged solutions. Because of these cases, we must allow for the possibility of multiple simultaneously running Web and database servers on both stand-alone and occasionally connected networked configurations.

8.2 Networked Client/Server IETM Applications. In the networked client/server IETM application it is assumed that the end user device is connected to a network and communicates with one or more additional computers as shown in Figure 8. In this scenario, the end user device contains the necessary client application software and communicates with a Web server and/or database server.

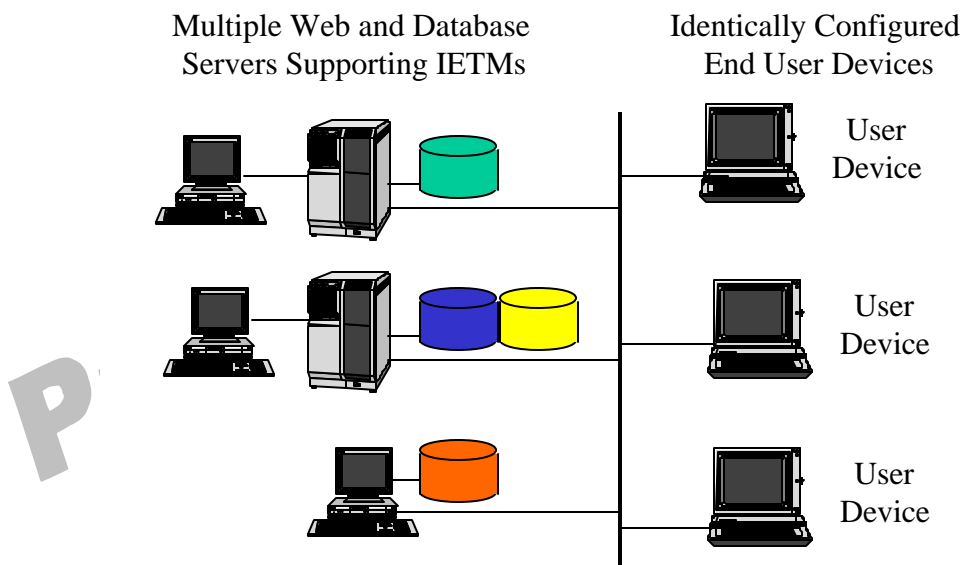


Figure 8. Networked Client/Server IETM Applications

8.2.1 Web Server Support and Implementation

8.2.1.1 The Networked Approach. The networked client/server IETM application places few restrictions on the nature of the Web server. The networked client/server architecture enables distributed applications where source data may exist on multiple platforms anywhere on a network. Each server may be responsible for providing access to one or more IETM applications. The advantage of the networked configuration is that a single user device with a JIA browser can access multiple diverse and possibly distributed IETM data sources. This approach provides the same advantages as an Internet-connected Web browser, except that the

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data is provided in a more controlled Intranet environment. This networked approach is highly recommended for IETM applications, where appropriate. The goal of the JIA is for Web servers to provide the IETM data to software components that exist and execute on the client, hosted within a JIA browser. Additionally, the networked client/server configuration enables the use of customized server-based applications that usually function to dynamically convert specific data formats and database data for JIA-compliant display. To fulfill the goals of the JIA, the key part of compliant applications hinges on the linking and addressing mechanisms. The Web server will be responsible for resolving addresses either directly (e.g., via a host table) or through an interfacing application [e.g., a virtual Uniform Resource Locator (vURL) server].

8.2.1.2 Use of Customized Server Applications and/or Extensions. Use of customized server applications and/or extensions [e.g., Common Gateway Interface (CGI) scripts, Internet Information Server Application Programming Interface (ISAPI) applications, or FrontPage extensions] limits the portability of IETM data among different Web servers and operating systems. IETMs developed using Commercial-Off-The-Shelf (COTS) Web servers without custom extensions generally have a higher degree of portability. It is desirable that an IETM be constructed such that all required execution logic is passed to the client.

8.2.1.3 Networked Client/Server Configuration Features. In the networked client/server configuration, the following features are the recommended minimum set for Web servers within the JIA:

- a. Information Infrastructure (DII)/Common Operating Environment (COE) or other relevant policy directives.
- b. Binding of multiple domain names to a single Internet Protocol (IP) address using host headers.
- c. Supports HyperText Transport Protocol (HTTP) 1.1 or higher. Supports multiple ports.
- d. Supports automatic Uniform Resource Locator (URL) redirection. Supports search engine.
- e. Automatically re-indexes when a file is changed, added, or deleted. Supports File Transfer Protocol (FTP).
- f. Password/challenge-response authentication. Digital certificate authentication.
- g. Secure Socket Layer (SSL) 3.0. CGI and/or WinCGI.
- h. Netscape Server Application Programming Interface (NSAPI) or ISAPI. Allows Server Side Includes (SSIs).
- i. Supports server-side scripting languages [e.g., Active Server Page (ASP)] and/or Java servlets.

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8.2.2 Database-driven IETM Applications. The networked client/server IETM application scenario is the ideal scenario for supporting and providing access to multiple and diverse database-driven IETMs. This networked configuration allows for the IETM data to be stored in multiple interconnected physical locations rather than on the end user device itself [on its hard drive or through Compact Disk - Read Only Memory (CD-ROMs) or Digital Video/Versatile Disk - Read Only Memory (DVD-ROMs)]. To support the goals of the JIA, these networked database-driven IETM applications must, at a minimum, be constructed such that the IETM data is presented within a JIA-compliant Web browser and utilizes the JIA linking and addressing mechanisms. The JIA linking and addressing mechanisms must be used for linking to internal and external data. The JIA linking and addressing scheme must also allow for linking from external IETM applications into the networked database-driven IETM applications. Such linking may require system-specific addressing schemes that are appended to the standard URL linking syntax.

8.2.3 Application Development Considerations.

8.2.3.1 Servers and Server-side Applications. Servers and server-side applications that are capable of performing on the public World Wide Web (WWW) will also operate on DoD Intranets. However, server-side scripts and applications may require specific Web server products to operate properly. Such products could require licensing fees and agreements, particular hardware configurations, or specialized knowledge for proper installation and maintenance. Similarly, database servers may have special requirements and almost certainly will be proprietary and require licensing agreements.

8.2.3.2 Installation of Multiple Web Servers or Multiple Database Servers. Installation of multiple Web servers or multiple database servers on a single hardware platform could be problematic. This operational consideration can more easily be overcome in a networked environment than in the occasionally connected and stand-alone cases described below by adding more hardware servers.

8.3 Occasionally Connected IETM Applications. The occasionally connected IETM application scenario, although complex, is ideal for supporting both networked and stand-alone IETM operation. This configuration enables the replication of part or all of an IETM database onto a portable end-user device, creating a mobile database. IETM applications that make modifications or additions to the mobile IETM database that are to be reflected back in the master database must include the appropriate synchronization and replication mechanisms to accomplish this. The occasionally connected IETM application scenario is illustrated in Figure 9.

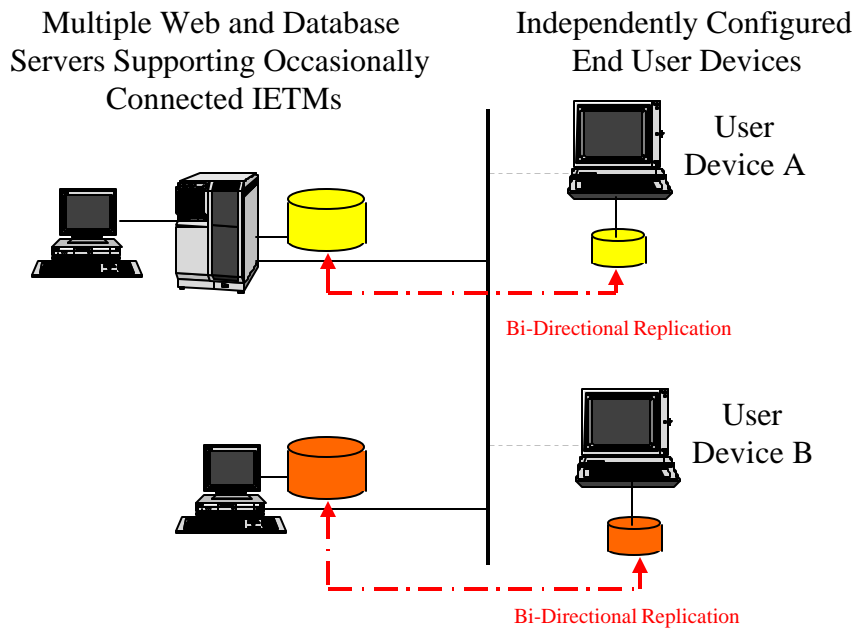


Figure 9. Occasionally Connected IETM Applications

8.3.1 Web Server Support and Implementation. The JIA requires that software be designed to run on an Intranet, which implies that a Web server will be assumed to be available for delivering the IETM to users. Because the occasionally connected case requires software to run in both a connected and disconnected mode, the Web server must be capable of running on both a server platform and a client computer. The client-side Web Server may be accomplished using a Web server product designed specifically for that purpose. In addition, IETMs that access data from a variety of distributed server platforms could require installation of more than one Web server. While this is possible, it obviously complicates the disconnected case. The case is simplified to the extent that Web server types can be limited to a minimum number.

8.3.2 Addressing in the Occasionally Connected Mode. According to the JIA, addressing of IETM components follows the Web convention URLs. (See section 7.) Because URLs are fixed pointers, they must be remapped when source information is moved. This is the case for occasionally connected systems, as source information moves from distributed locations to local drives just prior to disconnecting. The Addressing Model Technical Description provides guidelines for accomplishing the re-mapping of IETM sources and links when client systems are connected and disconnected.

8.3.3 Occasionally Connected Mode Features. In the occasionally connected configuration, the following features are the recommended minimum set for Web servers installed on either server or client hardware for use within the JIA.

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- a. Operation on the platforms and operating systems dictated by DII/COE or other relevant policy directives.
- b. Binding of multiple domain names to a single IP address using host headers.
- c. Supports HTTP 1.1 or higher.
- d. Supports multiple ports.
- e. Supports automatic URL redirection.
- f. Built-in search engine.
- g. Automatically re-indexes when a file is changed, added, or deleted. Supports FTP.
- h. Password/challenge-response authentication.
- i. Digital certificate authentication.
- j. SSL 3.0.
- k. CGI and/or WinCGI.
- l. NSAPI or ISAPI.
- m. Allows SSIs.
- n. Supports server-side scripting languages (e.g., ASP) and/or Java servlets.

8.3.4 Database-driven IETM Applications in the Occasionally Connected Mode. As with networked applications, the JIA requires that occasionally connected IETM applications must, at a minimum, be constructed such that the IETM data is presented within a JIA-compliant Web browser and implement the JIA linking and addressing mechanisms. The JIA linking and addressing mechanisms must be used for linking to both internal and external data. The JIA linking and addressing scheme must also allow for linking from external IETM applications into the occasionally connected database-driven IETM applications.

8.3.4.1 Linking and Addressing. In the occasionally connected configuration, the mechanisms for linking and addressing are complicated by the fact that the mobile subsets of the master database that are replicated on the end-user device may contain links to data that may not exist in the mobile database. In such occurrences, the user should be notified that the end user device must reconnect with the master database to obtain the data. Upon reconnection, ideally, the necessary data should then be transferred to the end-user device in a way that requires minimal effort on the part of the end user.

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8.3.4.2 Multiple Database-driven IETMs. The occasionally connected configuration is also complicated by the fact that individual sites may utilize multiple database-driven IETMs. In such cases it may be difficult for individual end-user devices to support the processing and presentation of data from multiple dissimilar mobile databases. Such a case might occur, for example, if an IETM for an aircraft is developed using an Oracle database and the IETM for the aircraft's engine is developed using a Sybase database. In the networked configuration, this situation is easily handled by utilizing multiple computers with their own Web and database servers (one for each database). If designed properly, the networked end-user device with a Web browser could then access either or both databases without requiring resource-intensive database software on the end-user device itself. In the occasionally connected configuration, however, the situation is much more complex because the portable end-user device would have to be capable of running all necessary Web server and database server software (in addition to the JIA Web browser).

8.3.5 Application Development Considerations.

8.3.5.1 Custom Server-side Applications, Extensions, or Databases. Client computers detached from the network must be capable of running Web servers, replicating databases, and hosting database servers that are required by the IETM application. From a developer's perspective, it is important to anticipate any requirement for an IETM application to access multiple, differing Web or database servers. It is recommended that occasionally connected IETM applications eliminate the need to use custom server-side applications, extensions, or databases to the extent practical.

8.3.5.2 Automated Replication of Databases. Where databases and database servers are implemented in the IETM, automated replication of databases is desirable. Partial replication of relevant parts of an IETM is important where the distributed database size exceeds the capacity of local storage, or where it is important to provide specific configurations of data for focused application. Support of partial replication must be provided as part of the IETM software package and will likely require customization for a meaningful user interface.

8.4 Stand-alone IETM Applications. The stand-alone database-driven IETM application scenario, shown in Figure 10, exists for those situations where neither networked nor occasionally connected configurations are desirable. In the stand-alone configuration, all IETM data is either on the hard-drive of the end-user device or is on one or more CD-ROMs, DVD-ROMs, or other portable storage devices.

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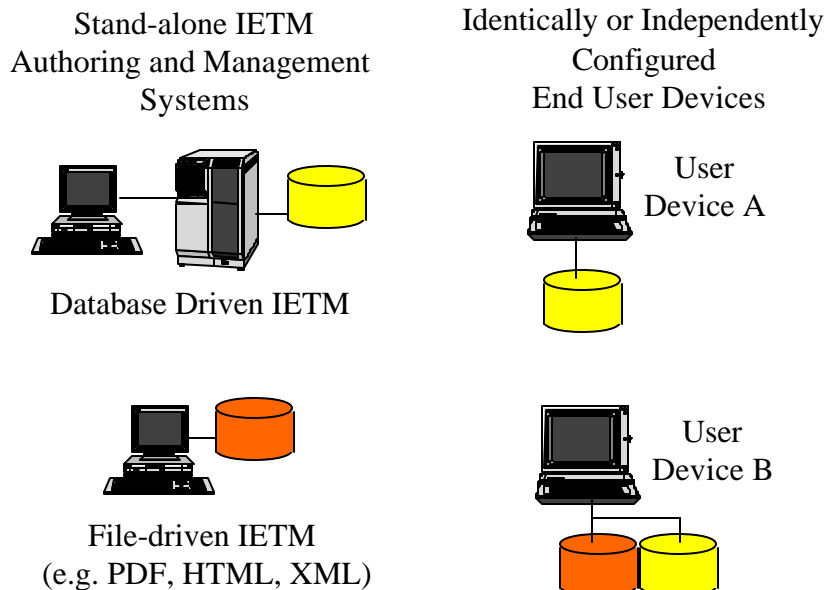


Figure 10. Stand-alone IETM Applications

8.4.1 Web Server Support and Implementation. To fulfill the goals of the JIA, the key parts of compliant applications hinge on the linking and addressing mechanisms and presentation of IETM data within a JIA browser. The need for a Web server on the stand-alone user device can be established on a case by case basis. Additionally, although the use of component software is recommended, it is not mandated.

8.4.1.1 Web Servers and Stand-alone Configurations. One of the issues associated with the stand-alone configuration is the use of Web servers. If multiple IETM applications are developed independently and are designed to use Web servers (although the end-user device is not connected to a network), then there may be cases where multiple simultaneously running Web servers must be installed. Each Web server would be required to listen on a different port (although the port does not communicate with sources that are external to the end-user device). These situations should be handled carefully and may result in software conflicts and would be resource intensive in terms of memory requirements and processor load. Although Web servers seem unnecessary in the stand-alone configuration, they may be desirable for many reasons. For example, applications designed with a Web server interface would enable future connectivity and interoperability with other applications on the stand-alone machine, or reuse of applications originally designed to operate in a JIA network or occasionally connected mode.

8.4.1.2 Stand-alone Configuration Features. In the stand-alone configuration, the following features are the recommended minimum set for Web servers within the JIA:

- a. Operation on the platforms and operating systems dictated by DII/COE or other relevant policy directives.

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- b. Binding of multiple domain names to a single IP address using host headers.
- c. Supports HTTP 1.1 or higher.
- d. Supports multiple ports.
- e. Supports automatic URL redirection.
- f. Supports search engine.
- g. Automatically re-indexes when a file is changed, added, or deleted.
- h. Supports FTP.
- i. Password/challenge-response authentication.
- j. Digital certificate authentication.
- k. SSL 3.0.
- l. CGI and/or WinCGI.
- m. NSAPI or ISAPI.
- n. Allows SSIs.
- o. Supports server-side scripting languages (e.g., ASP) and/or Java servlets.

8.4.2 Database-driven IETM Applications in the Stand-alone Mode. As with networked and occasionally connected applications, the JIA requires that stand-alone IETM applications must, at a minimum, be constructed such that the IETM data is presented within a JIA-compliant Web browser and implement the JIA linking and addressing mechanisms. The JIA linking and addressing mechanisms must be used for linking to both internal and external data. Note that external data refers to data that exists outside of an individual IETM (or IETM view package, work package, IETM database, or IETM data instance). In the stand-alone configuration, the external data may actually be on the same or separate internal hard-drive or may be on the same or separate CD-ROM or DVD-ROM. The JIA linking and addressing scheme must also allow for linking from external IETM applications into the stand-alone database-driven IETM applications.

8.4.3 Application Development Considerations.

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8.4.3.1 Linking and Addressing. In the stand-alone configuration, the linking and addressing mechanisms are complicated by the fact that external links to IETMs may exist that require access to multiple CD-ROMs or other storage devices. In these cases, the user should be notified as to which CD-ROM (or other device) must be inserted to access the data. The application should be designed in a way that requires minimal effort on the part of the end user.

8.4.3.2 Multiple Database-driven IETMs. The stand-alone configuration is also complicated by the fact that individual sites may utilize multiple database-driven IETMs. In such cases it may be difficult for individual end-user devices to support the processing and presentation of data from multiple dissimilar database-driven IETMs. The considerations here are similar to those for the occasionally connected configuration. The portable end-user device must be capable of running all necessary Web server and database server software (in addition to the JIA Web browser).

9. MAINTAINING A COMMON LOOK-AND-FEEL AMONG DIFFERING IETMs

While the use of the common browser does standardize many of the user-interaction features, it is very likely that a custom component will contain its own set of unique user-interaction features layered under the higher-level browser toolbars. These features often conform to a proprietary look-and-feel dictated by the COTS product being employed. However, a requirement still exists for a procurement-guidance document which can be employed to minimizing the differences in look-and-feel among various disparate IETM presentation components that operate in the JIA environment. From both the Training and the Job Performance perspective, the effectiveness of each product is enhanced when it is displayed in accordance with a standard style, even if the actual underlying IETM presentation components vary and are proprietary in nature.

9.1 Joint DoD/Industry User-Interaction Guidelines. A preliminary set of standard “look-and-feel” recommendations is included in this handbook. It may be used to prepare guidance for the suppliers of IETMs and IETM software products. These guidelines permit the use of contractor selected authoring and presentation products while, at the same time, preserving the essence of a common DoD look-and-feel if the software products adhere to the guidelines. These guidelines are the result of a workshop between members of the individual Services (selected by the Tri-Service IETM Technology Working Group members) and the Aerospace Industries Association (AIA) Service Publications Panel. The guidance contained herein greatly reduces the existing performance requirements to those few that are really needed, and tightens down those few remaining requirements to be as specific as possible. While not officially coordinated yet, the intent is that these guidelines would eventually replace the user-interaction requirements sections of MIL-PRF-87268, *Manuals, Interactive Electronic Technical: General Content, Style, Format, and User-Interaction*.

IETM TMCRs (Technical Manual Contract Requirements) and other procurement instruments can require that delivered IETM view packages conform to both the JIA performance requirements and the included look-and-feel user-interface requirements. By doing so, it will be possible to obtain a meaningful level of common DoD IETM look-and-feel interface without requiring the acquisition of a custom IETM system.

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9.2 Preliminary User-Interaction Requirements for DoD IETMs. The following is a preliminary set of IETM User-Interaction (“look-and-feel”) guidelines and should be observed in preparing IETMs and the associated viewing software components for the Department of Defense:

9.2.1 Display Format (text/font, graphic, table, lists, object embedding).

- a. Use best commercial practices.
- b. Use of multiple frames is not a requirement.

9.2.2 Browse Capability. Browse capability should be available.

- a. User controlled access mode.
- b. No tracking of activities.
- c. Not rigidly tied to IETM controls.

9.2.3 Link Behavior/Navigation.

- a. Persistent visual indication of link(s) to additional information should be available.
- b. There should be a visual indication of how the link behaves (e.g., goto, gosub, relational).
- c. If you are executing a link that is not a goto or exit link, you should be able to return at anytime to where the link began.

9.2.4 Control Bars.

- a. The User Navigation Panel (Tool Bar) should provide the necessary choices/options available at the current time.
- b. The User Navigation Panel is required with an optional toggle capability to turn it off.
- c. The User Navigation Panel should remain accessible by persistent visible indication.
- d. Use the standard icons when applicable in the User Navigation Panel.

9.2.5 Icon Standardization.

- a. An icon should show its name or function when the cursor is stalled over the icon.
- b. Suggested Icons for standardization:

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1. Next
2. Previous [Chronological]
3. Return [Chronological]
4. Back [Logical]
5. TOC
6. Exit
7. Find/Search
8. Undo
9. User Navigation Panel Minimized
10. Processing Indication
11. Parts (IPB/RPSTL)
12. Suggested Changes/Feedback
13. Training
14. Multimedia Icon
15. Sound/Voice Icon
16. Full Motion Video Icon
17. Animation Icon
18. Graphic
19. Diagnostics
20. Warning
21. Caution
22. Note
23. Hazards per AIA PUB 119 / Icons included in MIL-STD-38784
24. Print
25. One way link (Goto)
26. Two way link (Gosub)
27. Relational link
28. Browse

9.2.6 Selectable Elements (Hot-Spots).

- a. All Hot Spots must be visually indicated (e.g., fill pattern, reverse video, outline, button, underline).

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- b. There should be an indication of link destination (target) when the cursor passes over the hot-spot.
- c. There are three acceptable modes of visual indication of hot-spots (selectable areas).
 - 1. Persistent visual indication that an area is hot.
 - 2. Cursor changing shape/color.
 - 3. Object changes while cursor over area (e.g., IPB callout expands).

9.2.7 Warnings, Cautions, Notes.

- a. User must acknowledge pop up warnings and cautions before proceeding.
- b. Pop up alerts should be centered on the screen.
- c. A persistent icon should appear on the screen when alert is applicable.
- d. Standard colors for alerts: Red – Warning, Yellow – Caution, Cyan – Note.

9.2.8 Search & Lookup.

- a. Use the standard icon to get the user into a search mode.
- b. The user should be presented with the search options available.
- c. At a minimum, a Keyword search against valid entry points (TOC/List of Content) should be available.
- d. The system should provide a search capability against Metadata (e.g., Keywords, tagged data, indexable data, searchable data, etc.) when it exists.

9.2.9 Session Control (Suspend, Resume, Nested Sessions).

- a. The user should be able to suspend a session at any time (e.g., for a break or emergency).
- b. A resume function should be capable of re-starting the session at the same point it was suspended.
- c. At the time of resume, the user should be advised that some key parameters/condition settings may be out-of-date (e.g., aircraft safe for maintenance, temperature change, or other people worked on the end-item/platform during the suspension).
- d. The system should support the three Exit Modes:
 - 1. Complete (Save and update history)

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2. Abort (Don't save or update history)
3. Suspend (See above).

9.2.10 Context Filtering.

- a. The system should have the ability to perform context filtering on effectivity as a minimum.
- b. The system should provide the user a mechanism for entering/modifying configuration parameters.

9.2.11 Screen Resolution and Color Guidelines.

- a. Presentation system and graphics developers should consider the use of standard "safe" colors visible across multiple presentation systems.
- b. Presentation systems should not presume any fixed display resolution, or size.

9.2.12 Information Access (Indices, Electronic TOCs, etc.).

- a. A Table/List of all key entry points should be made available for user access.
- b. Access should be provided via a Hierarchical Breakdown such as:
 1. SSSN (MIL-STD-1808)
 2. LCN
 3. AECMA 1000D
 4. Functional and Physical Hierarchy
- c. Graphical Interfaces are acceptable.

9.2.13 Dialogs.

- a. Support should be provided for both pop-up dialog box and in-line dialogs in the display frame itself.
- b. Developers should use best commercial practices for entering data in dialog boxes (e.g., radio buttons, check-boxes, fill-ins, combo boxes, scrolling selection lists, etc.).

9.2.14 Sound.

- a. Developers should use best commercial practices when implementing sound.
- b. The user must take action to hear the sound. (No automatic playing of sound.)

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- c. User controls muting and volume via system controls (versus embedded controls within the application). Optional: Application can provide convenient access to the system controls.

9.2.15 Voice Input/Output (I/O).

- a. Voice I/O should be used only as supplemental input/output and navigation.
- b. Keyboard and pointing devices should be the primary input, and visual display should be the primary output.

9.2.16 Graphics.

- a. Developers should use best commercial practices for graphics format and display.
- b. Preferred vector graphics standard: CGM - WebCGM Type 4 Profile (which is moving towards an ISO Std.).

9.2.17 Hardware User Interface (e.g., Point and Click, Voice, Selection Keys, A/N Keyboard, Touch Pad, etc.).

- a. Point and click capability on target display should be assumed.
- b. Developers should accommodate the limitations of the target display device.
- c. Alphanumeric input capability must be provided, if not in hardware, then in software.

9.2.18 Performance (Response Time by Context).

- a. Developers should implement a 2-second response time goal.
- b. If the response time is greater than 2 seconds, the system should provide visual feedback to the user.
- c. Use a standard cursor for Processing Indication.

9.2.19 Printer Output.

- a. Printed output is strongly discouraged.
- b. Print capability should be used primarily for graphics.
- c. All printer output should have version number and/or printed date/time stamp.
- d. When customer requires printed output:

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1. Printer output should not have to conform to normal paper TM specifications
2. Satisfactory Options:
 - (a) “Pre-composed” files (such as Adobe PDF) can be attached.
 - (b) “On-the-fly” composition for printing (of logical element) built into the viewing application.
 - (c) Screen print. Preferred method: print data content of active window only.

9.2.20 User Annotations (e.g., comments, user notes, redlines, bookmarks).

- a. There should be a persistent visual indication that an annotation exists.
- b. The default initial presentation of annotations is to appear minimized.
- c. If there are levels of annotations (e.g., public, private, etc.), they should be visually differentiated.

9.2.21 Feedback to Originator (e.g., TMDRS, Form-2028, AFTO 22).

- a. A single user interaction should be available to select the function. (e.g., a button, double mouse click).
- b. The preferred user interface is a form.
- c. The system should provide an output compatible with the user environment.
- d. There should be a “Form fill-in completed” function before returning to the IETM (e.g., “submit,” “done,” “okay,” “close-out”).
- e. The system should automatically generate an electronic locator (e.g., address, version) and to the greatest extent possible, relevant fields on the form should be automatically filled-in (e.g., user ID, system state, etc.).

9.2.22 Administrative Information (e.g., effectivity, authorization, distribution, validation/verification). Administrative information should be displayable.

9.2.23 Interface to External References and Systems. A single user interaction should electronically link to external references (e.g., another IETM) or external systems (e.g., CAMS, IMDS, FEDLOG, GCSS, Supply Support/Parts Ordering, etc.).

9.2.24 Rapid Action Changes (RAC/IRAC)/Critical Safety Interim Messages.

- a. A visual indication of the existence of a critical change must be displayed in context.
- b. A single user interaction should be available to access the change.

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- c. The user should be provided with a visual indication for critical messages at the start of the IETM.

9.2.25 Major Data Types (e.g., troubleshooting, procedural, parts, descriptive). Because of differences in user cultures and requirements, this area cannot be addressed by providing guidance. Lessons learned may be a better way to address this category.

10. NOTES

10.1 Intended use. This handbook is intended to be used as guidance for acquisition of electronic technical manuals, which includes both ETMs and IETMs and implementation of an environment for interoperable IETM products. This handbook applies to all Department of Defense (DoD) IETM acquisition and development activities. The handbook is also provided for the DoD policy officials and acquisition program managers who are responsible for policy and direction.

10.2 Subject Term (Keyword) Listing. The following terms are to be used to identify the MIL-HDBK-XXXX document during retrieval searches:

Electronic addressing
Electronic Technical Manual (ETM)
eXtensible Markup Language
eXtensible Style Language
Interactive Electronic Technical Manual (IETM)
interoperable
Joint IETM Architecture
object encapsulation
presentation component
Public Key Infrastructure (PKI)
security
stand-alone IETM
virtual Uniform Resource Locator (vURL)

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Custodian:

Army – TM
Navy – SH
Air Force – 16

Preparing Activity:

Army - TM

Project Number:

Review Activities:

TMSS 0325

Army – AL, AR, AT, AV, CR, CU, EA,
MI, PT, PC3
Navy –
Air Force –

Preliminary Draft

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1.DOCUMENT NUMBER
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2.DOCUMENT DATE
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3.DOCUMENT TITLE

DOD Handbook for Interoperability of Interactive Electronic Technical Manuals (IETMs)

4.NATURE OF CHANGE

(Identify paragraph number and include proposed rewrite, if possible. Attach extra sheets as needed.)

5.REASON FOR RECOMMENDATION

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7.DATE
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